

maxiFED  
2023



**INTERACTIVE** RATES & BENEFITS GUIDE

GET STARTED



# CONTENTS

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Welcome to Fedhealth >

Unique and additional benefits paid from Risk >

**maxiFED plans >**

- In-hospital benefit overview
- Chronic benefit overview
- Screening benefit overview
- Cancer cover overview
- Maternity and childhood benefit overview
- Mental health benefit overview
- Day-to-day benefit overview
- Threshold benefit overview
- How much will I pay?

Programmes and wellness initiatives >

Contribution and benefit tables >

- maxiFED contributions
- maxiFED rate calculations

Contact details >





# Comprehensive cover. Complete peace of mind.



Generous **in-hospital, chronic, screening and day-to-day** benefits



Don't pay for certain benefits until you need them with our **30-day upgrade policy**



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Our **maxima EXEC** and **maxima PLUS** options give members the peace of mind that most of their healthcare needs will be met. This range leaves nothing to chance, with ample in-hospital, chronic, screening and day-to-day cover covered by the Risk benefit, as well as value-added additional benefits. In addition, it also features a Medical Savings Account for day-to-day expenses and a Threshold benefit. **maxima PLUS** also has an Out-of-Hospital Expenses Benefit (OHEB).

[CLICK HERE](#) for more detail on the **maxiFED** benefits and what they offer members.

Boasting an 84-year track record, Fedhealth Medical Scheme has a solvency rate of 43.43% (as at 31 December 2021), and a Global Credit Rating of AA-, retained for 14 consecutive years.

Our financial health and expertise aside, it's our philosophy of being run 'by members for members' that helps us really put our members first in everything we do.

Fedhealth pays more benefits from Risk than other schemes, to help our members' day-to-day savings last longer. Some of these valuable benefits include unlimited network GP visits, as well as seven days' take-home medication following a hospital stay, and trauma treatment at a casualty ward whether you're admitted to hospital or not.

Our **maxiFED** range, consisting of **maxima EXEC** and **maxima PLUS**, gives comprehensive cover that affords members total peace of mind. These options are structured to provide generous in-hospital, screening and chronic cover, and day-to-day cover, through a Medical Savings Account (MSA), a Threshold benefit and an Out-of-Hospital Expenses Benefit (OHEB) (the latter on **maxima PLUS** only).





# Unique benefits **paid from Risk**

Take a look at our unique benefits paid from Risk **(and not the member's day-to-day benefit)** to save the member money:



## Upgrades to higher options any time of year

Life happens, right? So whether you are diagnosed with a serious illness, get married or discover that a baby is on the way, Fedhealth will let you upgrade to a higher option that better suits your needs within 30 days of your diagnosis or circumstances changing.



## Unlimited network doctor's visits

On Fedhealth, members can see their GP as often as they need on most options, by either visiting any network GP or a nominated network GP (depending on the option).



## Post-hospitalisation treatment for up to 30 days after discharge from hospital

This means that following a hospital stay, your treatment like physiotherapy, x-rays or pathology is covered by Fedhealth, and not your day-to-day benefit or your own pocket. Excludes follow-up consultations with GPs or specialists.



## Take-home medication

Fedhealth pays for seven days of take-home medication when you're discharged from hospital. The medication must however be dispensed by the hospital, and must reflect on the original hospital account.



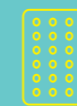
## Specialised radiology

Fedhealth covers specialised radiology such as MRI and CT scans from Risk, whether it's performed in- or out-of-hospital. A co-payment applies to non-PMB MRI/CT scans on all options except maxima **PLUS**.



## Trauma treatment at a casualty ward

On Fedhealth, injuries that require medical treatment like stitches or the setting of a fractured bone, are covered whether you're admitted to hospital or not. Authorisation must be obtained within 48 hours and a co-payment of R750 per visit for non-PMBs applies to all options except maxima **PLUS**.



## Female contraception

Oral, patches, certain injectables, contraceptive rings as well as IUDs that include the Mirena® are paid for by Fedhealth. It must, however, be prescribed by a GP or gynaecologist and is not applicable to pills prescribed for acne.



## In-hospital dentistry for children under 7

We pay for dentistry performed in-hospital for children up to the age of 7. The hospital account and anaesthetist costs are paid from the in-hospital benefit while the dentist's account comes from day-to-day benefits.



## Child rates for financially dependent children

On Fedhealth, you pay child rates for children who still depend on you financially, are unmarried and don't earn more than the maximum social pension up to 27 years of age.





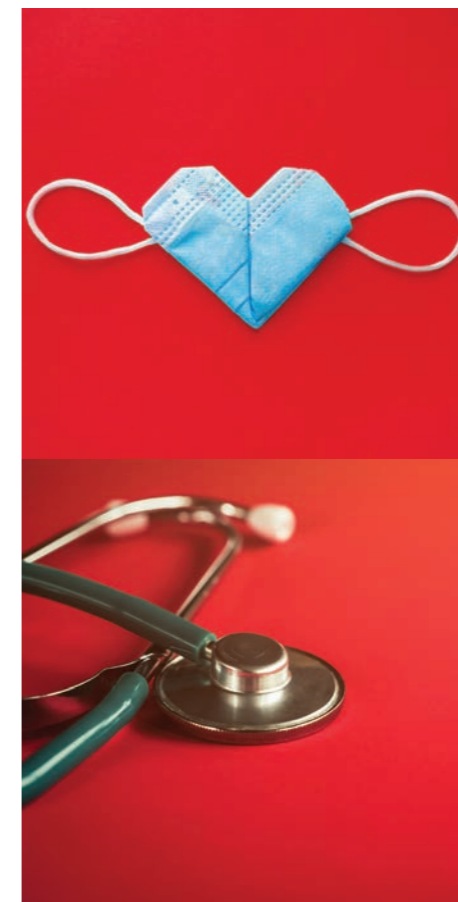
# maxiFED plans

The maxiFED range, featuring maxima **EXEC** and maxima **PLUS**, offers comprehensive medical cover for complete peace of mind.

These options are structured to provide generous in-hospital, screening and chronic cover, as well as day-to-day cover, through Fedhealth Savings, a Threshold benefit and an Out-of-Hospital Expenses Benefit (OHEB) (the latter on maxima **PLUS** only).

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In-hospital benefit overview	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
Chronic benefit overview	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
Screening benefit overview	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
Cancer cover overview	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
Maternity and childhood benefit overview	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
Mental Health benefit overview	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
Day-to-day benefits	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
Threshold benefit	>	<a href="#">More info</a>   <a href="#">Benefit table</a>



[How much will I pay? >](#)



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Mental Health benefit overview	>
Day-to-day benefits	>
Threshold benefit	>

## UNLIMITED PRIVATE HOSPITAL COVER



### Members may use:

Both maxiFED options cover all admissions at any private hospital except the following hospitals, **Zuid-Afrikaans Hospital** (City of Tshwane), **Arwyp Medical Centre** (Ekurhuleni), **Busamed Modderfontein Private Hospital** (City of Johannesburg), **Hibiscus Hospital** (Ugu), **Mooimed Private Hospital** (Dr Kenneth Kaunda), **St Helena Private Hospital** (Lejweleputswa), **Capital Hospital** (Durban), which have been excluded for 2023. Emergency treatment at these 7 hospitals, however, will be covered in full without a co-payment but elective procedures will attract a R7 800 co-payment.

### This benefit covers:



**Hospital account**



**Doctors and Specialists**  
e.g. anaesthetists  
Fedhealth Network GPs and Specialists covered in full - non-network GPs and Specialists covered up to Fedhealth Rate.



**Other healthcare providers**  
e.g. X-rays



**Certain procedures at day wards, day clinics and doctor's rooms**



**270 hospital-based PMB conditions**  
DSPs, formularies and referrals may apply to avoid co-pays.

**Pre-authorisation** must be obtained for all planned hospital admissions.

**EMERGENCIES:** Members must obtain authorisation within 2 working days after hospital admission.

An emergency is unexpected, requiring immediate treatment to avoid lasting damage to organs, limbs or other body parts, or death.



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Chronic benefit overview	>	<a href="#">More info</a>
Screening benefit overview	>	<a href="#">More info</a>
Cancer cover overview	>	<a href="#">More info</a>
Maternity and childhood benefit overview	>	<a href="#">More info</a>
Mental Health benefit overview	>	<a href="#">More info</a>
Day-to-day benefits	>	<a href="#">More info</a>
Threshold benefit	>	<a href="#">More info</a>   <a href="#">Benefit table</a>

## In-hospital benefit

All Fedhealth options have an unlimited in-hospital benefit. Pre-authorization must be obtained for all planned hospital admissions. For emergencies, authorisation must be obtained within two working days after going to hospital.

- The in-hospital benefit covers hospital costs and accounts from doctors, specialists e.g. the anaesthetist and the X-ray department.
- It also covers selected procedures in day wards, day clinics and doctor's rooms. Members must use facilities on the Fedhealth Day Surgery Network.

### Cover for hospital admissions

- The hospital account is covered from the in-hospital benefit.
- Specialists and GPs on the Fedhealth network are covered in full. Specialists and GPs not on the Fedhealth network are covered up to the Fedhealth Rate.
- Referral by a medical practitioner and pre-authorization is required for physiotherapy, covered up to the Fedhealth Rate.

### Prescribed Minimum Benefits (PMBs)

PMBs are a basic level of cover for a defined set of conditions.

By law, all medical schemes are required to cover the treatment of 270 hospital-based conditions and 27 chronic conditions, i.e. the Chronic Disease List (CDL), in full without co-payment or deductibles, as well as any emergency treatment and certain out-of-hospital treatment.

This means that all schemes must provide PMB level of care at cost for these conditions. In order for members to get funding in full, schemes are allowed to require members to use Designated Service Providers (DSPs) and apply formularies and managed care protocols.

- Fedhealth uses network specialists, network GPs and network hospitals for the provision of PMBs.
- Members must use a Fedhealth Network Specialist and a nominated network GP in order for the cost to be refunded in full.

- Should you not use these DSPs for PMB treatment, the Scheme will reimburse treatment at the non-network rate.
- Co-payments are applicable to the voluntary use of non-DSPs. Referral must be obtained from a Fedhealth Network GP for consultations with Fedhealth Network Specialists. If referral is not obtained, there will be a co-payment on specialist claims paid from the Risk benefit. Co-payments are option dependent.

**Please note:** Qualification for reimbursement as a PMB is not based solely on the diagnosis (condition), but also on the treatment provided (level of care). So although a member's condition may be a PMB condition, the Scheme would only be obliged to fund it in full if the treatment provided was considered PMB level of care.

### Co-payments on certain procedures

For some treatments and procedures, members must pay an amount out of their own pocket. Co-payments apply to the hospital account and/or certain procedures, depending on the option.

### What qualifies as an emergency?

An emergency is when the condition is unexpected and requires immediate treatment. This means that if there is no immediate treatment, the condition might result in lasting damage to organs, limbs or other body parts, or even death.



How much will I pay? >



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Day-to-day benefits	>
Threshold benefit	>




**CHRONIC MEDICATION BENEFIT**
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**This benefit covers:**



**27 Prescribed Minimum Benefit conditions**  
Paid from formulary. Preferred provider must be used.




**Chronic Disease List conditions**  
Covered in full if preferred provider and medicine on formulary are used.

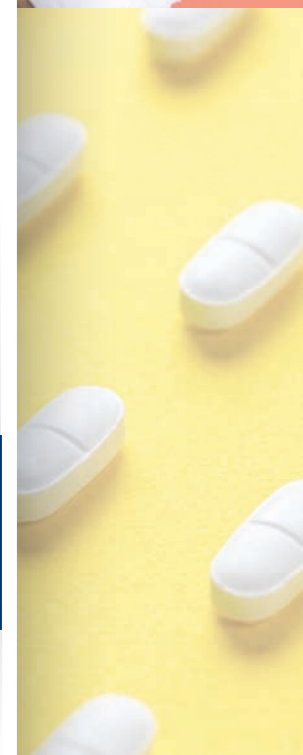


**Additional chronic conditions**  
Annual limit up to MPL.

**Medicine Price List (MPL)**  
MPL is a reference price list that is set at a level to ensure that a number of medicines will be available without any co-payment.



**Obtaining chronic medicine**  
Members must obtain chronic medicines from the preferred providers.



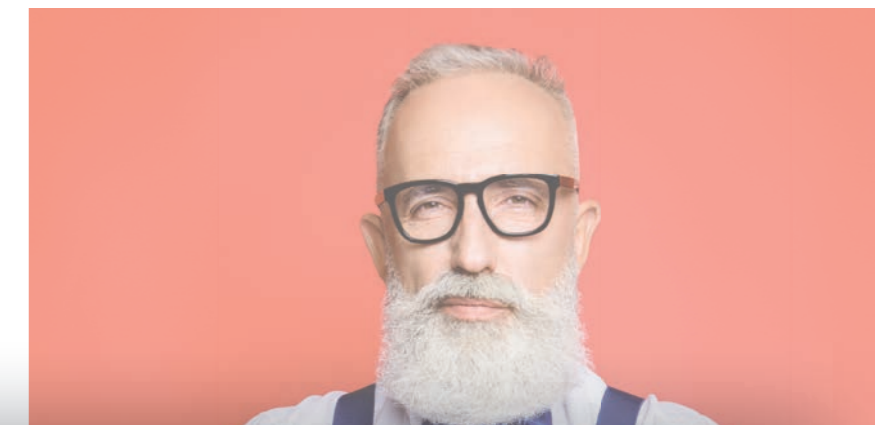




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Cancer cover overview	>	More info
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Mental Health benefit overview	>	More info
Day-to-day benefits	>	More info
Threshold benefit	>	More info   Benefit table

✕

## Chronic medicine benefit

**Prescribed Minimum Benefit (PMB) conditions**  
Both options have a benefit for the 27 chronic conditions on the PMB Chronic Disease List (CDL). The benefit covers medication for the list of CDL conditions paid from a formulary and must be obtained from a Preferred Provider.

**Chronic Disease Benefit**  
This benefit covers the conditions on the CDL. These options cover additional conditions.

**Chronic Disease List**  
Conditions on the CDL are covered in full, provided members use the Scheme's Preferred Providers as well as medicine on the formulary applicable to their option. If the medicine on the formulary is not used, the member will have to pay a 40% co-payment on the cost of the medicine.

**Medication for additional chronic conditions**  
Certain options cover medicine for additional chronic conditions. The medicine for these conditions is paid from an annual limit and will be covered in full up to the Medicine Price List rate.

**The Medicine Price List (MPL)**  
Medication will be covered at the MPL rate up to the limits as specified on the chosen option. MPL is a reference price list that benchmarks each product against generically similar products. It does not restrict the member's choice, but limits the amount the Scheme will refund for each product. The MPL reference price is set at a level to ensure that a number of medicines will be available without any co-payment.

**Obtaining chronic medicine**

- Must use Preferred Providers or pay a co-payment if the pharmacy charges a dispensing fee in excess of 25%/ R26.50, or the agreed courier pharmacy rate.
- Preferred Providers are Clicks, Dis-Chem, Medirite and the following courier pharmacies: Clicks Direct Medicines, Dis-Chem Direct, Medirite Courier Pharmacy and Pharmacy Direct.



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<b>Screening benefit overview</b>	>
Cancer cover overview	>
Maternity and childhood benefit overview	>
Mental Health benefit overview	>
Day-to-day benefits	>
Threshold benefit	>


[More info](#) | [Benefit table](#)

**SCREENING BENEFIT**


ALL FEDHEALTH OPTIONS, UNLESS SPECIFIED OTHERWISE

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**This benefit covers screenings for:**




**Women's health**




**Men's health**




**Children's health**



**Cardiac health**



**Over 45s**

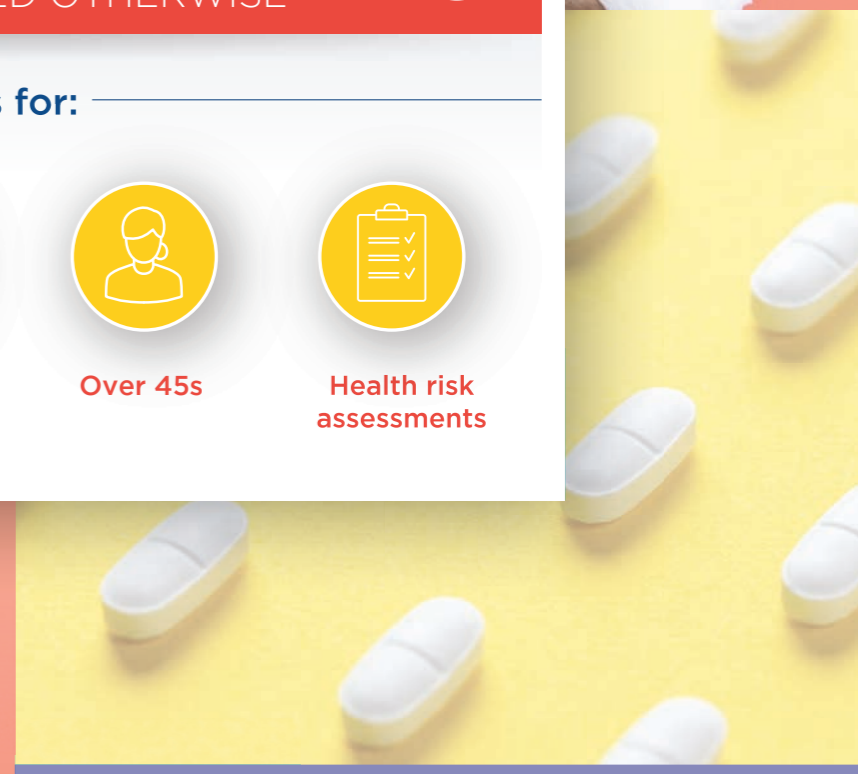
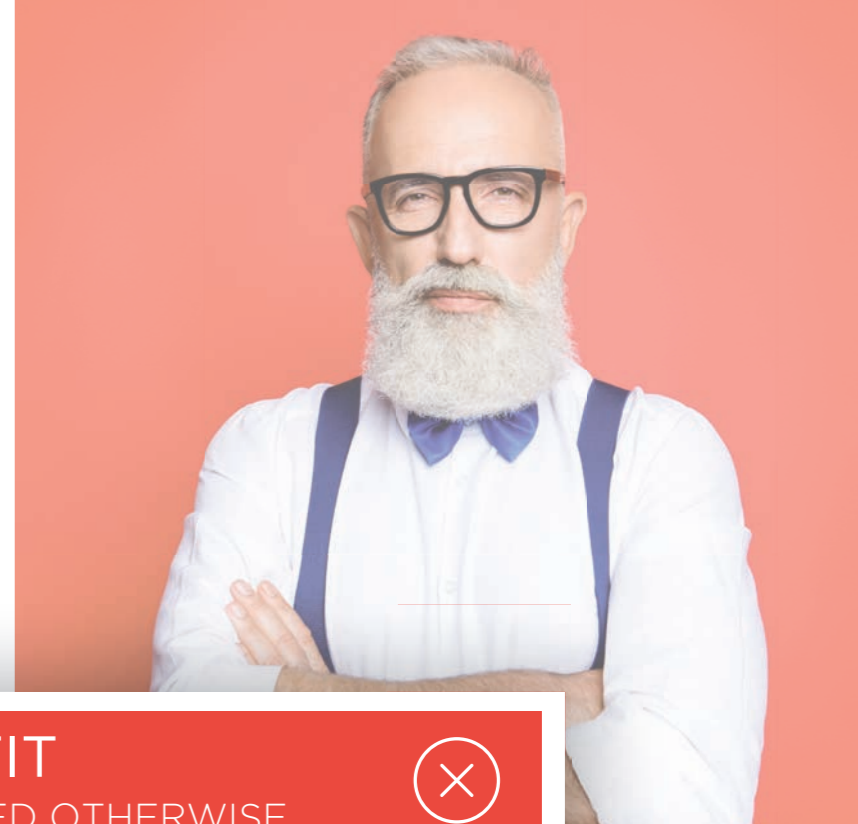


**Health risk assessments**

[More info](#) | [Benefit table](#)

[More info](#) | [Benefit table](#)

[More info](#) | [Benefit table](#)



[How much will I pay? >](#)



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Mental Health benefit overview	>	More info
Day-to-day benefits	>	More info
Threshold benefit	>	More info

## Screening benefit

Packed with screenings for every life stage, Fedhealth's screening benefit was created to stretch members' day-to-day benefit by paying more from Risk. The Scheme pays for screenings for women's, children's, cardiac, as well as general health (like an annual flu vaccine). This benefit covers the tests and assessments done to help members either prevent illness or address specific conditions they may already have.

Women's Health		
Cervical cancer screening (Pap smear)	Women; ages 21 to 65	1 every 3 years
Men's Health		
Prostate Specific Antigen (PSA)	Men; ages 45 to 69	1 every year
Children's Health		
Immunisation Programme (as per State EPI)	Birth to 12 years	Various
HPV vaccine	Girl beneficiaries aged 9 to 14 years old	2 doses per lifetime
Optical Screening (tariff code 11001)	All lives, ages 5 to 8	1 per lifetime
Cardiac Health		
Cholesterol screening (full lipogram)	All lives; aged 20 and older	1 every 5 years
Over 45's		
Breast cancer screening with mammography	All lives; aged 45 and older	1 every 2 years
Colorectal cancer screening (faecal occult blood test)	All lives; ages 50 to 75	1 every year
Pneumococcal vaccination	All lives; aged 65 and older	1 per lifetime
General		
Flu vaccination	All lives	1 every year
HIV finger prick test	All lives	1 every year
Health risk assessments		
Wellness screening (BMI, blood pressure, finger prick cholesterol & glucose tests)	All lives	1 every year
Preventative screening (waist-to-hip ratio, body fat %, flexibility, posture & fitness)	All lives	1 every year



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In-hospital benefit overview	>
Chronic benefit overview	>
Screening benefit overview	>
<b>Cancer cover overview</b>	>
Maternity and childhood benefit overview	>
Mental Health benefit overview	>
Day-to-day benefits	>
Threshold benefit	>

**ONCOLOGY BENEFIT**
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**Upon cancer diagnosis, members must register on the:**

**Fedhealth Oncology Programme**


**NB:** Members can upgrade to a higher option within 30 days of cancer diagnosis.

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**—This benefit covers:—**




**Oncology treatment**  
ICON is the oncology Preferred Provider on these options, and the DSP on maxima EXEC out of limits.




**Chemotherapy and related treatment**



**Radiotherapy**




**Consultations and visits**



**Pathology**




**Radiology**  
General  
Specialised.




**PET scans**




**Surgery and hospitalisation**  
Paid from in-hospital benefit.




**Stoma therapy**



**Terminal care**  
Paid from terminal care benefit up to annual limit per family.



**Post-active treatment**



**Alignd benefit for palliative care**



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## Let's take a look:

In-hospital benefit overview	>	More info
Chronic benefit overview	>	More info
Screening benefit overview	>	More info
<b>Cancer cover overview</b>	>	More info
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Mental Health benefit overview	>	More info
Day-to-day benefits	>	More info
Threshold benefit	>	More info

## Cancer cover



### Fedhealth Oncology Programme

- Fedhealth members diagnosed with cancer must register on the Fedhealth Oncology Programme.
- All members can change to a higher option within 30 days of a life-changing diagnosis like cancer to ensure they receive the required oncology treatment.
- Proposed treatment plan must be submitted so the oncology team can approve the appropriate therapy.
- The oncology benefit can be accessed by obtaining pre-authorization from the Fedhealth Oncology Programme team, a team of highly skilled healthcare professionals supported by oncologists and haematologists from the private, public and academic sectors.

### Independent Clinical Oncology Network (ICON)

The Scheme has contracted with ICON, a network of oncologists that includes 75% of all practicing oncologists in South Africa.

### Chemotherapy and associated medicine

Chemotherapy and medicine directly associated with the treatment of cancer will be paid from the oncology benefit, provided a valid authorisation has been obtained.

### Radiotherapy

Radiotherapy will be paid from the oncology benefit, provided a valid authorisation has been obtained.

### Oncologist consultations and hospital visits

- Paid from the oncology benefit while the member has an active chemotherapy or radiotherapy authorisation. Prior to starting treatment, consults are paid from Savings.
- Hospital visits are pre-authorized at the same time as the authorisation for chemotherapy or radiation. Number of visits authorised and the period for which these visits are authorised will be detailed.

### Pathology

Oncology-related pathology claims are paid from the oncology benefit while the member is receiving chemo or radiotherapy treatment, provided that the member has a valid authorisation. A list of appropriate pathology codes has been defined and these claims are automatically paid from the oncology benefit.

### Radiology - general

Claims are paid from the oncology benefit while the member is receiving treatment (chemotherapy or radiotherapy), provided that the member has a valid authorisation. A list of appropriate radiology codes has been defined and these claims are automatically paid from the oncology benefit.

### Radiology - specialised

Specialised radiology (e.g. CT scans, MRIs, angiography, radioisotopes) requires a separate pre-authorization and is paid from Risk. These pre-authorisations must be obtained from the Hospital Authorisation Centre. A co-payment for non-PMB MRI/CT scans applies on maxima EXEC.

### PET scans

PET scans are limited to two per family per annum restricted to staging of malignant tumours. PET scans are paid from the oncology benefit.

### Surgery and hospitalisation

Claims for surgery and hospitalisation will be paid from the in-hospital benefit, provided that the member obtains a valid authorisation from the Hospital Authorisation Centre.

### Stoma therapy

Stoma therapy will be paid from Risk. Pre-authorization not required.

### Alignd

Fedhealth has partnered with Alignd to offer members with serious illnesses, like advanced cancer, extra care. The benefit covers an initial consultation with a palliative care trained doctor to assess their needs holistically. Counselling for the member and their family is included, as is putting in place an advance healthcare plan or living will. Three follow-up doctor consultations, and two follow-up social worker consultations per year are also covered.

### Terminal care and private nursing

- Accommodation in a hospice or terminal care facility will be covered from the Terminal Care Benefit up to R34 500 per family per year.
- Pre-authorization must be obtained from the Hospital Authorisation Centre.
- Private nursing will be paid from the Alternatives to Hospitalisation benefit, where available.

### Post-active treatment

- Post-active refers to the time when the member actually had last active treatment (e.g. hormone therapy, chemotherapy or radiotherapy).
- "For life" means that the member will remain on the oncology programme as long as the cancer is in remission.
- Whilst in remission, a list of consultation, radiology and pathology codes has been defined and claims are automatically paid for life from the oncology benefit. Should the condition regress, the active treatment benefit will be reinstated upon submission of a new treatment plan.



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In-hospital benefit overview	>
Chronic benefit overview	>
Screening benefit overview	>
Cancer cover overview	>
<b>Maternity and childhood benefit overview</b>	>
Mental Health benefit overview	>
Day-to-day benefits	>
Threshold benefit	>

## MATERNITY & CHILDHOOD BENEFIT



This benefit covers:

### PREGNANCY AND BIRTH



2D antenatal scans



Ante- and postnatal consultations with a midwife, network GP or gynaecologist



Antenatal classes



Amniocentesis



Fedhealth Baby Programme



Private ward cover for delivery



Doula (birthing coach)



Midwife consultations in- and out-of-hospital

### CHILDHOOD



Paed-IQ telephonic advice line



Paediatric consultations without GP referral



Infant hearing screening



Childhood immunisations



Optical screening for children aged 5 to 8 years



Only pay for 3 children



Trauma treatment in a casualty ward



Child rates for financially dependent children up to age 27

### APPLIANCES

Breast pumps and nebulisers covered from Savings (NAPPI code required).

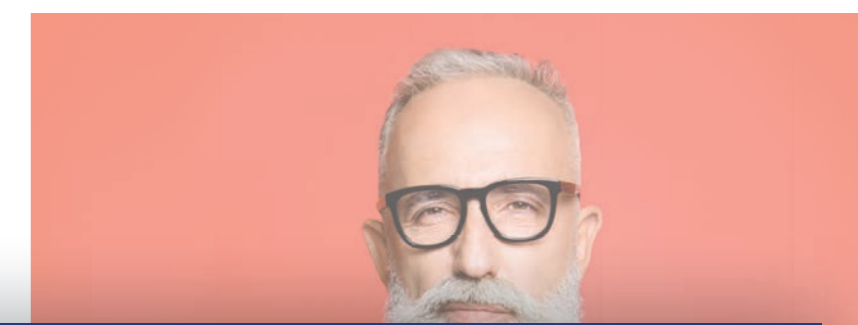




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Cancer cover overview	>	<a href="#">More info  </a>
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Mental Health benefit overview	>	<a href="#">More info  </a>
Day-to-day benefits	>	<a href="#">More info  </a>
Threshold benefit	>	<a href="#">More info  </a>

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### Maternity and childhood benefit

Fedhealth provides rich maternity benefits across the maxiFED option range, so that parents-to-be can focus on the joy of their pregnancy journey.

Some of Fedhealth's maternity and childhood benefits (option dependent):

**Maternity benefits**

- Two x 2D antenatal scans
- Twelve ante- and postnatal consultations with a midwife, network GP or gynaecologist
- Antenatal classes up to R1 160
- Amniocentesis
- Fedhealth Baby Programme – a free programme for all expecting beneficiaries offering support, advice and a free Fedhealth baby bag filled with items for baby
- Private ward cover (when available) for delivery
- Doula benefit – R3 000 per delivery for a doula (birthing coach) to assist mom during natural childbirth
- Postnatal midwifery benefit – four consultations per delivery with a midwife in- and out-of-hospital

**Great childhood benefits**

- Paed-IQ – free access to a 24/7 paediatric telephonic advice line
- Paediatric consultations – without referral from a GP
- Infant hearing screening benefit – one test from birth up to the age of eight weeks with an audiologist up to the Fedhealth Rate

- Childhood immunisations – immunisation from birth up to 12 years as per the state EPI
- HPV vaccine for girl beneficiaries aged 9 to 14 years, 2 doses per lifetime
- Optical screening for children aged 5 to 8 years – 1 per lifetime
- Trauma treatment in a casualty ward – we cover emergency treatment, like stitches, in a casualty ward, whether the member is admitted to hospital or not. Authorisation must be obtained and a co-payment of R750 applies to non-PMBs
- Childhood illness specialised drug benefit up to 18 years old
- Child rates up to the age of 27 – financially dependent children up to 27 are covered under child rates, provided they don't earn more than the maximum social pension
- Only pay for three children – we cover fourth and subsequent children for free

**Appliances**

We pay for breast pumps and nebulisers from the member's Savings provided they have a NAPPI code. This will accumulate to Threshold up to the appliances, external accessories and orthotics limit.



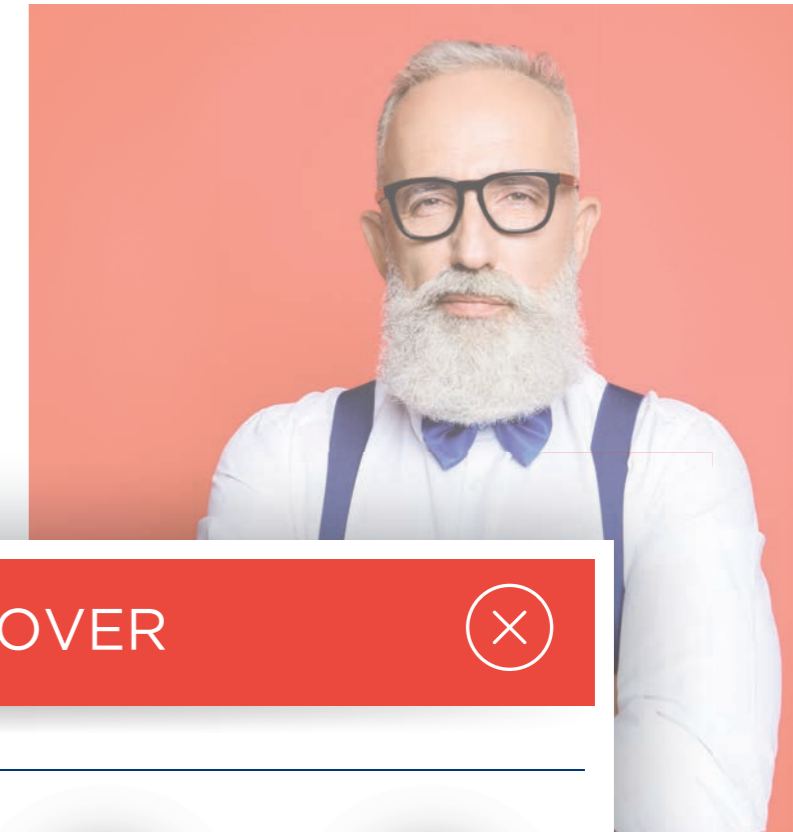
# maxiFED plans

The maxiFED range, featuring maxima EXEC and maxima PLUS, offers comprehensive medical cover for complete peace of mind.

These options are structured to provide generous in-hospital, screening and chronic cover, as well as day-to-day cover, through Fedhealth Savings, a Threshold benefit and an Out-of-Hospital Expenses Benefit (OHEB) (the latter on maxima PLUS only).

Let's take a look:

In-hospital benefit overview	>
Chronic benefit overview	>
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<b>Mental Health benefit overview</b>	>
Day-to-day benefits	>
Threshold benefit	>



**MENTAL HEALTH COVER**
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**This benefit covers:**



**Mental Health Resource Hub**



**Chronic medication**



**Ambulatory care plans**

Manages diagnoses out-of-hospital. Paid from Scheme limits if Fedhealth Network providers are used, then from Risk.

**PMB conditions:**  
Up to 21 days in-hospital OR up to 15 psychotherapy sessions out-of-hospital.



**In-hospital cover**

**PMB conditions:**  
Up to 21 days in-hospital OR up to 15 psychotherapy sessions out-of-hospital.



**Mental Health Programme**

Qualifying members with mental health conditions e.g. bipolar mood disorder.

**NB: Hospital admissions for mental health**

✓ Doctor must obtain authorisation first    ✓ Fedhealth Network GPs/Specialists covered in full





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## Let's take a look:

In-hospital benefit overview	>	More info
Chronic benefit overview	>	More info
Screening benefit overview	>	More info
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Day-to-day benefits	>	More info
Threshold benefit	>	More info

## Mental health benefit

Fedhealth supports members with mental health conditions by making the following benefits available to members:

### Mental Health Resource Hub

The Mental Health Resource Hub provides credible mental health information and support channels. It's available via the Fedhealth Family Room or members can visit [www.medscheme.com/mental-wellness-resource-hub/](http://www.medscheme.com/mental-wellness-resource-hub/)

### Chronic Benefit

- Funding of chronic medicine for non-PMB mental health conditions is limited to a diagnosis list and chronic limits: refer to benefit tables for more information.

### Ambulatory Care Plans

- A care plan is a list of the type and number of services that's likely to be needed for management of a diagnosis in an out-of-hospital setting.
- Fedhealth covers these costs from the member's available Scheme limits, subject to the use of the Fedhealth Network Providers. Once the member's Scheme limits are used up, further services, as listed in their care plan, will continue to be paid from Risk. To ensure payment from the correct benefit, the member must make sure that every claim sent has an ICD-10 code reflected on it.
- The PMBs allow for a combined benefit of up to 21 days in-hospital or up to 15 out-of-hospital psychotherapy sessions for major affective disorders. These out-of-hospital psychotherapy sessions are made available as part of the member's care plan on request from their treating healthcare provider.

### In-hospital Benefits

As above, the PMBs allow for a combined benefit of up to 21 days in-hospital or up to 15 out-of-hospital psychotherapy sessions for major affective disorders. Admission into a facility for a mental health diagnosis requires authorisation.

### Factors to consider before an admission:

**Is the member's doctor on the Fedhealth Network?**  
All Scheme options have a GP and specialist network applicable. Should the member choose not to use network providers, the Scheme will only refund treatment up to the Fedhealth Rate for non-network GPs and specialists. The member will have a shortfall should the healthcare professional charge more.

### Mental Health Programme

- Fedhealth's Mental Health Programme is available to all qualifying members who've been diagnosed with mental health conditions, including depression and bipolar mood disorder.
- The programme uses innovative solutions for member empowerment and education with the support of a dedicated Care Manager.

### Panda Mental Health Support App

Panda makes mental health benefits and support available through the Fedhealth Member App.

- Fedhealth members have **FREE** access to all aspects of the Panda Bamboo Forest; videos and exercises; training; reading materials; and live virtual group sessions.
- Individual virtual consultations with registered counselors are subject to standard scheme benefits.





# maxiFED plans

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These options are structured to provide generous in-hospital, screening and Fedhealth Savings, a Threshold benefit and an Out-of-Hospital Expenses B

Let's take a look:

In-hospital benefit overview	>
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Threshold benefit	>

## DAY-TO-DAY BENEFIT

OPTION DEPENDENT

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**This benefit covers:**



Unlimited network GP visits



Treatment for 30 days after discharge from hospital (post-hospitalisation benefit)



Take-home medicine



Specialised radiology



Trauma treatment at a casualty ward



In-hospital dentistry for children up to the age of 7



Savings



Maternity benefit



Fedhealth Baby Programme



Doula benefit



Postnatal midwifery benefit



Early childhood benefits



Paed-IQ



Optometry benefit



Dentistry benefits



Female contraception



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## Let's take a look:

- In-hospital benefit overview
- Chronic benefit overview
- Screening benefit overview
- Cancer cover overview
- Maternity and childhood benefits
- Mental Health benefit overview
- Day-to-day benefits**
- Threshold benefit

### Day-to-day benefits

#### Unlimited network GP visits

- Unlimited consultations at a Fedhealth Network GP once savings is depleted on maxima EXEC.
- Unlimited GP consultations at a Fedhealth Network GP once OHEB has been depleted on maxima PLUS.

#### Treatment for 30 days after discharge from hospital (post-hospitalisation benefit)

We pay for follow-up treatment that may be required after a hospital event for up to 30 days after the date of discharge. This treatment includes physiotherapy, x-rays and pathology, but does not cover follow-up consultations with specialists or GPs.

#### Take-home medicine

We pay for seven days of take-home medicine when the member is discharged from hospital. The medicine can either be dispensed by the hospital and reflect on the original hospital account or be dispensed by a pharmacy on the same day as the member is discharged from hospital.

#### Specialised radiology

MRI/ CT scans are covered whether they're performed in- or out-of-hospital.

- maxima EXEC Unlimited at Fedhealth Rate. First R2 360 for each non-PMB MRI/ CT scan for member's own account.
- maxima PLUS Unlimited at Fedhealth Rate. no co-payment applies on this option.

#### Trauma treatment at a casualty ward

Emergency treatment, like stitches, at a casualty ward whether the member is admitted to hospital or not (unlimited up to the Fedhealth Rate). Authorisation must be obtained in 48 hours. Co-payment of R750 per visit for non-PMBs applies on maxima EXEC.

#### In-hospital dentistry for children up to the age of 7

The hospital account and anaesthetist costs are paid from the in-hospital benefit while the dentist's account comes from day-to-day benefits.

#### Medical Savings Account

The Savings Account pays for day-to-day expenses first (from the beginning of the year) and pays expenses up to the actual cost. In some cases, if the member has money available in their Savings Account, they can use this to pay co-payments. However, a co-payment for a Prescribed Minimum Benefit (PMB) condition cannot be paid from the Savings Account. The Savings Account works differently to other benefits in that the member carries any remaining amount over to the next year.

#### Maternity benefit

This benefit covers two x 2D scans, antenatal classes up to R1 160, twelve ante- and/ or postnatal consultations with a midwife, network GP or gynaecologist, amniocentesis. Thereafter, paid from Savings and OHEB (maxima PLUS).

#### Fedhealth Baby Programme

We offer a free maternity programme for pregnant members and beneficiaries offering support, advice and a handy baby bag.

#### Doula benefit

We pay up to R3 000 per delivery for a Doula (a labour coach during natural childbirth).

#### Postnatal midwifery benefit

We pay for four consultations per pregnancy with a midwife. This benefit applies to consultations both in- and out-of-hospital.

#### Early childhood benefits

##### 1. Paediatric consultations

- One consultation per beneficiary with a network paediatrician up to 12 months of age. No GP referral required.

##### 2. Infant hearing screening benefit

We pay for a screening test including the consultation from birth up to the age of 8 weeks with an audiologist. This benefit is covered up to the Fedhealth Rate.

#### Paed-IQ advice line

Paed-IQ is a 24/7 telephone advisory service available to all parents with children under the age of 14 years. This service aims to support and advise parents on any healthcare related childcare issues. Call 0860 444 128 to access this great service.

#### Female contraception

Female contraception like oral, patches, contraceptive rings, certain injectables, and IUDs that include Mirena® is paid from Risk. Must be prescribed by a GP or gynaecologist; not applicable to pills prescribed for acne.





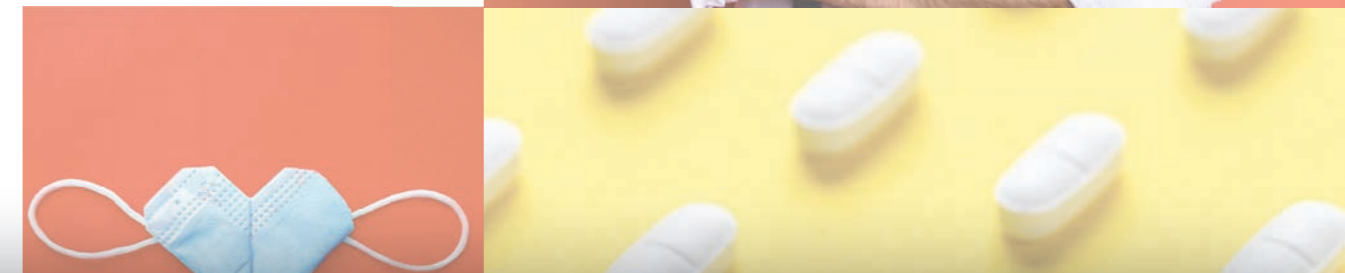
# maxiFED plans

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## Let's take a look:

In-hospital benefit overview	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
Chronic benefit overview	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
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Day-to-day benefits	>	<a href="#">More info</a>   <a href="#">Benefit table</a>
<b>Threshold benefit</b>	>	<a href="#">More info</a>   <a href="#">Benefit table</a>



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### Threshold benefit

The Threshold benefit pays for certain day-to-day expenses once the member's claims have accumulated up to the required level. The Threshold level is reached through the accumulation of claims paid from the member's day-to-day benefit or self-funded through the year at the Fedhealth Rate. Certain benefit limits do not accumulate to Threshold. Where limits do accumulate, expenses will only accumulate up to this limit and this limit will also apply to refunds from Threshold. A 10% co-payment will apply to all claims paid from the Threshold benefit on maxima **EXEC**.



# maxiFED In-hospital Benefit



## In-hospital benefit

This benefit covers all treatments and procedures that have to be done in a hospital and that are covered by the maxiFED options.

	maxima EXEC	maxima PLUS
<b>Benefit</b>	<b>All limits are per family per year unless otherwise specified</b>	
<b>Overall annual limit (OAL)</b>	Unlimited at negotiated tariff	
<b>Healthcare Professional Tariff in-hospital (HPT)</b>		
Fedhealth Network GPs and Specialists	Covered unlimited. Paid in full	
Non-network GPs	Paid up to the Fedhealth Rate	
Non-network Specialists	Paid up to 200% of the Fedhealth Rate	
Other Healthcare Professionals	Paid up to the Fedhealth Rate	Paid up to 300% of the Fedhealth Rate
<b>Prescribed Minimum Benefits (PMB):</b> Treatment for PMB conditions can be funded in two ways:	To have the treatment for PMB conditions covered in full, you will have to use Fedhealth Network GPs and Specialists.	
	Should you choose not to make use of network providers, the Scheme will only refund treatment up to the Fedhealth Rate for non-network GPs and 200% of the Fedhealth Rate for non-network specialists. You will have a shortfall should the healthcare professional charge more	
<b>Hospitalisation costs:</b> accommodation in a general ward, high care ward and intensive care unit, theatre fees, medicine, material and hospital apparatus	Unlimited at negotiated tariff. Private ward cover when available for maternity admissions	
<b>Additional medical services</b> (dietetics, occupational therapy and speech therapy)	In and out-of-hospital: Paid from Savings. Does not accumulate to Threshold. Paid from Threshold up to R19 400 per family per year	Unlimited subject to medical practitioner referral
<b>Alternatives to hospitalisation:</b>		
Nursing services, private nurse practitioners & nursing agencies	Unlimited at negotiated tariff	
Sub-acute facilities, physical rehabilitation facilities		
<b>Appliances, external accessories and orthotics</b>	In & out-of-hospital: Paid from Savings. Does not accumulate to Threshold. Paid from Threshold up to R17 300 per family per year. (R4 860 sub-limit per beneficiary for foot orthotics)	Unlimited at cost
<b>Blood, blood equivalents and blood products</b>	Unlimited	
<b>Immune deficiency related to HIV infection</b>	Unlimited (see HPT)	

	maxima EXEC	maxima PLUS
<b>Maxillo-facial surgery</b>	Unlimited, subject to approval (see HPT)	Unlimited, subject to approval (see HPT)
Surgical extraction of impacted wisdom teeth	You pay a co-payment of R5 100 on the hospital bill	
<b>In-hospital dentistry benefit for children under 7</b>	We cover the hospital and anaesthetist. Dentist will be paid from day-to-day benefits	
<b>Oncology:</b> oncologist consultations, visits, treatment and materials for chemotherapy and radiotherapy, approved medication, radiology and pathology	R624 000 at preferred provider* and paid from Core protocol. DSP* above limit 25% co-payment applies where a DSP is not used.	Unlimited at preferred provider* and paid from Enhanced protocol
<b>Reimbursement rate if you don't use preferred providers</b>	Up to the Fedhealth Rate	Up to the Fedhealth Rate
<b>Organ transplant including immunosuppression medication</b>	R624 000 (See HPT)	Unlimited (see HPT)
Corneal graft	R36 300 per beneficiary	
<b>Pathology, radiology (general)</b>	Unlimited up to the Fedhealth Rate	
<b>Physiotherapy</b>	Unlimited subject to medical practitioner referral	
<b>Psychiatric services:</b> accommodation in a general ward, procedures, ECT, materials and hospital equipment, consultations and visits, medicines and injection material	R35 800 (See HPT)	R45 100 (See HPT)
<b>Renal dialysis (chronic):</b> consultations, visits, all services, materials and medicines associated with the cost of renal dialysis	R624 000 up to the Fedhealth Rate at Designated Service Provider (DSP). A 40% co-payment applies where a DSP provider is not used	Unlimited up to the Fedhealth Rate at Designated Service Provider (DSP). A 40% co-payment applies where a DSP provider is not used
<b>Specialised Medication (e.g. biologicals) Benefit (oncology &amp; non-oncology)</b>	R194 600 at cost	R390 400 at cost
<b>Specialised radiology</b>	Unlimited at Fedhealth Rate. First R2 630 for non-PMB MRI/CT scans for the member's account	Unlimited at Fedhealth Rate
<b>Spinal surgery</b>	No benefit unless utilisation of Conservative Back & Neck Rehabilitation Programme has been completed. You pay a co-payment of R6 300 on the hospital bill	No benefit unless utilisation of Conservative Back & Neck Rehabilitation Programme has been completed
<b>Terminal care benefit</b>	R34 500 at Fedhealth Rate	

\* ICON - Independent Clinical Oncology Network.



# maxiFED In-hospital Benefit



## Prosthesis benefit

	maxima EXEC	maxima PLUS
<b>External prosthesis</b>	R19 300 at cost	R24 300 at cost
<b>Internal prosthesis</b>		
Bi-ventricular pacemakers and implantable cardioverter defibrillators (ICDs), bone lengthening devices, carotid stents, embolic protection devices, other approved spinal implantable devices and intervertebral discs, peripheral arterial stent grafts, spinal plates and screws, total ankle replacement	See combined benefit limit for all unlisted internal prosthesis*	
Aorta stent grafts	R65 500	
Cardiac pacemakers	R54 500	R65 500
Cardiac stents	R56 100	
Cardiac valves	R49 800	
Detachable platinum coils	R56 700	
Elbow, hip, knee and shoulder replacement	R38 900	R49 800
Intraocular lenses (per lens)	R3 500	
*Combined benefit limit for all unlisted internal prosthesis	*R32 700	*R40 400

## Chronic disease benefit

Cover for conditions that require long-term medication or can be life-threatening.

	maxima EXEC	maxima PLUS
Limit	R7 890 per beneficiary, subject to an overall limit of R14 500 per family per year. Thereafter unlimited cover for conditions on the CDL.	R16 700 per beneficiary, subject to an overall limit of R31 300 per family per year. Thereafter unlimited cover for conditions on the CDL.
Formulary	Comprehensive formulary	
Preferred Provider	Clicks, Dis-Chem, Medirite & Pharmacy Direct	

## Co-payments

Co-payments may apply on certain in-hospital procedures, which will be for the member's account.

	maxima EXEC	maxima PLUS
<b>Co-payments per event applicable on the hospital/ facility bill only</b>		
Arthroscopic procedures – hip, wrist, knee, shoulder, ankle, other arthroscopic procedures, colonoscopy, upper GI endoscopy	R2 970	No co-payments
Other joint replacements, laparoscopic hernia repairs (bilateral inguinal, repeated inguinal hernias & Nissen/ Toupet hernia repairs only), laparoscopic procedures, rhizotomies and facet pain blocks (limited to 1 of either procedure per beneficiary per year), surgical extraction of impacted wisdom teeth	R5 100	No co-payments
Spinal surgery**	R6 690	No co-payment
<b>Joint replacements</b>		
Single hip and knee replacements with CP*	No co-payment	
Single hip and knee replacements - voluntary use of non-CP*	R31 400	
Other joint replacements and involuntary use of non-CP* for single hip and knee replacements	R5 100	No co-payment

\* Contracted Provider: Must use ICPS Hip and Knee network, JointCare or Major Joints for Life for single non-PMB hip and knee joint replacements. Non-use of Contracted Provider (CP) will result in co-payment.

\*\* No benefit unless utilisation of Conservative Back & Neck Rehabilitation Programme has been completed.

## Chronic conditions on the Chronic Disease List (CDL)

Addison's Disease, Asthma, Bipolar Mood Disorder, Bronchiectasis, Cardiac Failure, Cardiomyopathy, COPD/ Emphysema/ Chronic Bronchitis, Chronic Renal Disease, Coronary Artery Disease, Crohn's Disease, Diabetes Insipidus, Diabetes Mellitus Type-1, Diabetes Mellitus Type-2, Dysrhythmias, Epilepsy, Glaucoma, Haemophilia, HIV, Hyperlipidaemia, Hypertension, Hypothyroidism, Multiple Sclerosis, Parkinson's Disease, Rheumatoid Arthritis, Schizophrenia, Systemic Lupus Erythematosus, Ulcerative Colitis

## Additional chronic conditions covered on maxima PLUS

Acne (up to the age of 21), Allergic rhinitis (up to the age of 18), Alzheimer's Disease, Angina, Ankylosing Spondylitis, Anorexia Nervosa, Attention Deficit Hyperactivity Disorder (from 6 to the age of 18), Barrett's Oesophagus, Benign Prostatic Hyperplasia, Bulimia Nervosa, Conn's Syndrome, Cushing's Syndrome, Cystic Fibrosis, Deep Vein Thrombosis, Depression, Dermatomyositis, Eczema (up to the age of 18), Gastro-Oesophageal Reflux Disease, Gout, Hypoparathyroidism, Menopause, Motor Neuron Disease, Muscular Dystrophy, Myasthenia Gravis, Narcolepsy, Obsessive Compulsive Disorder, Osteoporosis, Paget's Disease, Pancreatic Disease, Panic Disorder, Paraplegia/ Quadriplegia (associated medicine), Pemphigus, Polyarteritis Nodosa, Post-Traumatic Stress Disorder, Pulmonary Interstitial Fibrosis, Scleroderma, Stroke, Thromboangitis Obliterans, Thrombocytopenic Purpura, Tourette's Syndrome, Valvular Heart Disease, Zollinger-Ellison Syndrome

## Additional chronic conditions covered on maxima PLUS

Alzheimer's Disease, Cystic Fibrosis, Gout, Hypoparathyroidism, Menopause, Motor Neuron Disease, Muscular Dystrophy, Myasthenia Gravis, Osteoporosis, Paget's Disease, Pancreatic Disease, Pemphigus, Stroke



# Day clinic/ doctor's room procedures covered from the in-hospital benefit

The following procedures will be paid from the in-hospital benefit if done in a day clinic, day ward or an outpatient section of a hospital. The day surgery network list can be found on the website using the provider locator. Overnight admissions will not be covered except for Prescribed Minimum Benefits.

These procedures must be pre-authorized. If the procedure is performed without pre-authorization, the full amount will be paid from day-to-day benefits or self-funded by the member and will not accumulate towards the Threshold level. If authorisation is requested after the procedure has taken place, a R1 000 penalty will apply which will be paid from day-to-day benefits or self-funded by the member, without accumulating to the Threshold level.

## Gynaecology

Bartholin cyst drainage/excision/marsupialisation  
Biopsy - vulva, vagina, cervix, perineum  
Cauterisation of warts - all methods  
Colposcopy  
Diagnostic hysteroscopy  
Endometrial and cervical procedures (includes dilatation and curettage endometrial ablation, cervical cerclage, LLETZ)  
Hysteroscopy  
Foreign body removal - vagina  
Labiaplasty  
Ovarian cyst(s) drainage  
Sterilisation

## Urology

### Adults

Bilateral total orchidectomy for prostate cancer  
Bladder biopsy (cancer and other conditions)  
Bouginae for urethral stricture  
Circumcision  
Cystoscopy & ureteral catheter or stent  
Cystourethroscopy & urethrotomy  
DJ stent removal post pyeloplasty  
Foreign body removal  
Hydrocelectomy for vaginal hydrocele  
Inguinal hernia repair  
Laparoscopy for ureteroneocystostomy & cystoscopy and ureteral stent placement  
Open cystolithotomy for bladder stone  
Penile biopsy  
Penile lesions removal - all methods  
Prostate biopsy (cancer and other conditions)  
Renal calculus removal & stent insertion  
Scope and pyelogram  
Second stage urethroplasty post stage 1  
Testicular biopsy for infertility  
Urethroscopy for bladder outlet obstruction  
Urethrolithotomy - lower 1/3 ureter  
Varicocelectomy for varicocele  
Vasectomy  
Vasostomy

## Paediatrics

Circumcision - all indications  
Glandulo-cavernous shunt for priapism  
Hydrocelectomy for congenital hydrocele  
Meatotomy for meatal stenosis  
Orchidopexy for undescended testis  
Urethrocystoscopy for urinary incontinence

## Orthopaedics

Arthrocentesis  
Arthrodesis of hand/elbow/foot  
Arthroscopy  
Arthrotomy - all joints & biopsy & synovectomy  
Aspiration/intra-articular injection of joints  
Biopsy - bone  
Bunionectomy  
Carpal tunnel release  
Cartilage grafts  
Cast/application removal  
Closed fracture procedures  
Foreign body removal - muscle tendon sheath  
Ganglionectomy  
Grafts - bone/tendon  
Injection of tendon/ligament trigger points/ganglion cyst  
Injection therapeutic carpal tunnel  
Implant/wire/pin insertion or removal  
Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty)  
Orthopaedic casts/spica procedures  
Radical nail bed removal  
Tenotomy - all areas

## General Surgery

Anal procedures, including dilatations, biopsies, fissure repairs, haemorrhoidectomies  
Breast biopsy/ removal lesion (s)  
Colonoscopy

Drainage of abscesses/ haematomas/cysts (subcutaneous/submucosal)  
Excision lipoma/cysts/tumours  
Excision of sweat glands (axilla inguinal) and simple repair  
Foreign body removal  
Gastroscopy/ oesophagogastroduodenoscopy, Haemorrhoidectomy  
Inguinal hernia repair  
Lymph node/muscle/skin/bone and breast biopsy  
Nail/nail bed related procedures  
Proctoscopy and removal of polyps  
Sigmoidoscopy  
Umbilical hernia repair  
Wound debridement (skin/ subcutaneous tissue)

## ENT Surgery

Adenoidectomy  
Antrotomy  
Diathermy to nose and pharynx (under LA)  
Biopsies, including DPP (Diagnostic Proof Puncture)  
ENT Endoscopy (nasal endoscopy, laryngoscopy, diagnostic and interventional)  
Foreign body removal - auditory canal  
Middle ear procedures including stapes surgery  
Mastoidectomy  
Tympanic membrane related procedures (includes myringotomy (including aspiration and incision) and/or grommets, tympanoplasty, tympanolysis)  
Nasal surgery/procedures (includes nasal bleeds (control), reduction of nose fracture, rhinoplasty, septoplasty, turbinectomy, nasal turbinate repair)  
Oral cavity related procedures, including

biopsies  
Salivary gland related procedures  
Sinus related surgery (ethmoidectomy/ sinusotomy and lavage)  
Tonsillectomy

## Ophthalmology

Anterior and/or posterior chamber related procedures e.g. vitrectomy  
Biopsy - all eye structures  
Blepharoplasty  
Cataract surgery  
Choroid related procedures  
Conjunctival procedures e.g. pterygium surgery  
Fine needle aspiration - all eye structures  
Foreign body removal  
Intra ocular injection e.g. Avastin, including  
Glaucoma  
Laser Surgery  
Orbitotomy  
Posterior and Anterior Vitrectomy  
Probing & repair of tear ducts  
Removal of pterygium  
Retinal surgery  
Sclera related procedures Strabismus repair  
Treatment of progressive retinopathy  
Trichiasis correction (non forceps)

## Oral and Maxillofacial Surgery

Apisectomy  
Frenectomies  
Gingival Graft  
Implantology  
Orthodontic Attachment  
Pulpotomy and fillings  
Wisdom or Impacted Teeth removal  
Extractions

## Plastic and Reconstructive Surgery

Repair wound with layers (scalp/axillae/trunk/limbs)  
Repair wound lesions (scalp/hands/neck/feet/face)

Excision of benign lesions (scalp/neck/hands/feet/trunk/limbs)  
Excision of malignant lesions and margins (face, lips, nose, ears, eyelids) + flap  
Flaps - delay/sectioning  
Malignant lesions - destruction and removal via non-incision intervention

## Procedures performed in a doctor's room or suitably equipped procedure room

In addition, the following procedures will be paid from the in-hospital benefit if performed in a doctor's room or suitably equipped procedure room, at up to 100% of the Fedhealth Rate. Pre-authorization must be obtained and should no pre-authorization take place, reimbursement will be restricted to the member's available day-to-day benefit or self-funded by the member. This will not accumulate to the Threshold Level:

Gastroscopy (no general anaesthetic will be paid for)  
Colonoscopy (no general anaesthetic will be paid for)  
Flexible sigmoidoscopy  
Indirect laryngoscopy  
Removal of impacted wisdom teeth  
Intravenous administration of bolus injections for medicines that include antimicrobials and immunoglobulins (payment of immunoglobulins is subject to the Specialised Medication Benefit)  
Fine needle aspiration biopsy  
Excision of nailbed  
Drainage of abscess or cyst  
Injection of varicose veins  
Excision of superficial benign tumours  
Superficial foreign body removal  
Nasal plugging for epistaxis  
Cauterisation of warts  
Bartholin cyst excision



# maxiFED Day-to-Day benefits



## Day-to-day benefits paid from Savings (OHEB on maxima PLUS)

Under the day-to-day benefit, we cover services like physiotherapy and dentistry.

	maxima EXEC	maxima PLUS
<b>Benefit</b>	<b>Limit per family per year</b>	
<b>Tariff</b>	Up to the Fedhealth Rate	
<b>Co-payments in Threshold</b>	10% co-payment	No co-payment
<b>Appliances, external accessories and orthotics:</b> Hearing aids, wheelchairs, etc.	In and out-of-hospital: Paid from Savings. Does not accumulate to Threshold. Paid from Threshold up to R17 300 per family per year. (R4 860 sub-limit per beneficiary for foot orthotics)	Paid from Savings, OHEB and Threshold. R17 300 per family per year before and after threshold. (R4 860 sub-limit per beneficiary for foot orthotics)
<b>Alternative healthcare: Acupuncture, homeopathy, naturopathy, osteopathy and phytotherapy</b> (including prescribed medication)	Paid from Savings. Does not accumulate to or pay from Threshold	Paid from Savings and OHEB. Does not accumulate to or pay from Threshold
<b>Additional medical services:</b> Audiology, dietetics, genetic counselling, hearing aid acoustics, occupational therapy, orthoptics, podiatry, private nursing*, psychologists, social workers, speech therapy	In and out-of-hospital: Paid from Savings. Does not accumulate to Threshold. Paid from Threshold up to R19 400 per family per year	Paid from Savings, OHEB and Threshold. R19 400 per family per year before and after Threshold
<b>Dentistry advanced:</b> inlays, crowns, bridges, mounted study models, metal base partial dentures, oral surgery, orthodontic treatment, periodontists, prosthodontists and dental technicians	R8 270 per beneficiary per year, R24 700 per family per year before and after Threshold. Paid from Savings and Threshold	Paid from Savings, OHEB and Threshold. R8 270 per beneficiary per year, R24 700 per family per year before and after Threshold
Osseo-integrated implants, orthognathic surgery	Paid from Savings. Does not accumulate to or pay from Threshold	Paid from Savings and OHEB. Does not accumulate to or pay from Threshold
<b>Dentistry (basic)</b>	Paid from Savings and threshold. Unlimited once threshold is reached	Paid from Savings, OHEB and threshold. Unlimited once threshold is reached
<b>General Practitioners</b>		
<b>Fedhealth Network GPs</b>	Paid from Savings then unlimited from Risk. Once Savings is depleted, Fedhealth gives unlimited cover for GP consultations as long as the member uses a GP who is on the Network	Paid from OHEB then unlimited from Risk. Once OHEB is depleted, Fedhealth gives unlimited cover for GP consultations as long as the member uses a GP who is on the Network
<b>Non-network GPs</b>	Paid from Savings and Threshold. Does not accumulate to Threshold. Paid from threshold up to the Fedhealth Rate	Paid from Savings, OHEB and Threshold. Unlimited accumulation to and refund from Threshold up to the Fedhealth Rate
<b>Maternity benefit</b>	See maternity benefit <a href="#">HERE &gt;</a> Thereafter, paid from Savings and Threshold. Limited to 2 x 2D antenatal scans per pregnancy before and after Threshold	See maternity benefit <a href="#">HERE &gt;</a> Thereafter, paid from Savings, OHEB and Threshold. Limited to 2 x 2D antenatal scans per pregnancy before and after Threshold

	maxima EXEC	maxima PLUS
<b>Optometry</b>	Paid from Savings and Threshold. R3 740 per beneficiary per year, R11 400 per family per year before and after Threshold	Paid from Savings, OHEB and Threshold. R3 740 per beneficiary per year, R11 400 per family per year before and after Threshold
<b>Over-the-counter medication</b>	Paid from Savings only. Does not accumulate to or pay from Threshold	
<b>Pathology &amp; radiology</b>	Paid from Savings and Threshold. Unlimited once Threshold is reached	Paid from Savings, OHEB and Threshold. Unlimited once Threshold is reached
<b>Physical therapy: Chiropractics, biokinetics &amp; physiotherapy</b>	Paid from Savings. Does not accumulate to threshold. Paid from Threshold up to the Additional Medical Services limit of R19 400 per family per year	Paid from Savings, OHEB and Threshold. Unlimited once Threshold is reached
<b>Prescribed medication</b>	Paid from Savings and Threshold. R7 940 per beneficiary per year, R14 700 per family per year before and after Threshold	Paid from Savings, OHEB and Threshold. R11 060 per beneficiary per year, R22 010 per family per year before and after Threshold
<b>Radiology specialised</b>	Paid from Risk if authorised. First R2 630 for non-PMB MRI/ CT scans is for the member's account	Paid from Risk if pre-authorized
<b>Specialists excluding psychiatrists</b>		
<b>Fedhealth Network Specialists</b>	Paid from Savings and accumulation at cost to Threshold. Unlimited at cost once Threshold is reached. 10% co-payment if GP referral is not obtained	Paid from Savings, OHEB and accumulation at cost to Threshold. Unlimited at cost once Threshold is reached
<b>Non-network Specialists</b>	Paid from Savings and Threshold. Does not accumulate to Threshold. Paid at the Fedhealth Rate from Threshold. 10% co-payment if GP referral is not obtained	Paid from Savings, OHEB and Threshold. Accumulation to and refund from Threshold at Fedhealth Rate only
<b>Specialists: psychiatrists</b>		
<b>Fedhealth Network Psychiatrists</b>	Paid from Savings. Does not accumulate to Threshold. Paid at cost from Threshold up to the Additional Medical Services limit of R19 400 per family per year. 10% co-payment if GP referral is not obtained	Paid from Savings, OHEB and accumulation to and refund from Threshold at cost. Subject to Additional Medical Services limit of R19 400 per family per year before and after Threshold
<b>Non-network Psychiatrists</b>	Paid from Savings. Does not accumulate to threshold. Paid at the Fedhealth Rate from Threshold up to the Additional Medical Services limit of R19 400 per family per year. 10% co-payment if GP referral is not obtained	Paid from Savings, OHEB and accumulation to and refund from Threshold at the Fedhealth Rate. Subject to Additional Medical Services limit of R19 400 per family per year before and after Threshold





# Programmes and wellness initiatives

We give our members **more value and support** when they need it through additional programmes, benefits and initiatives.

[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)

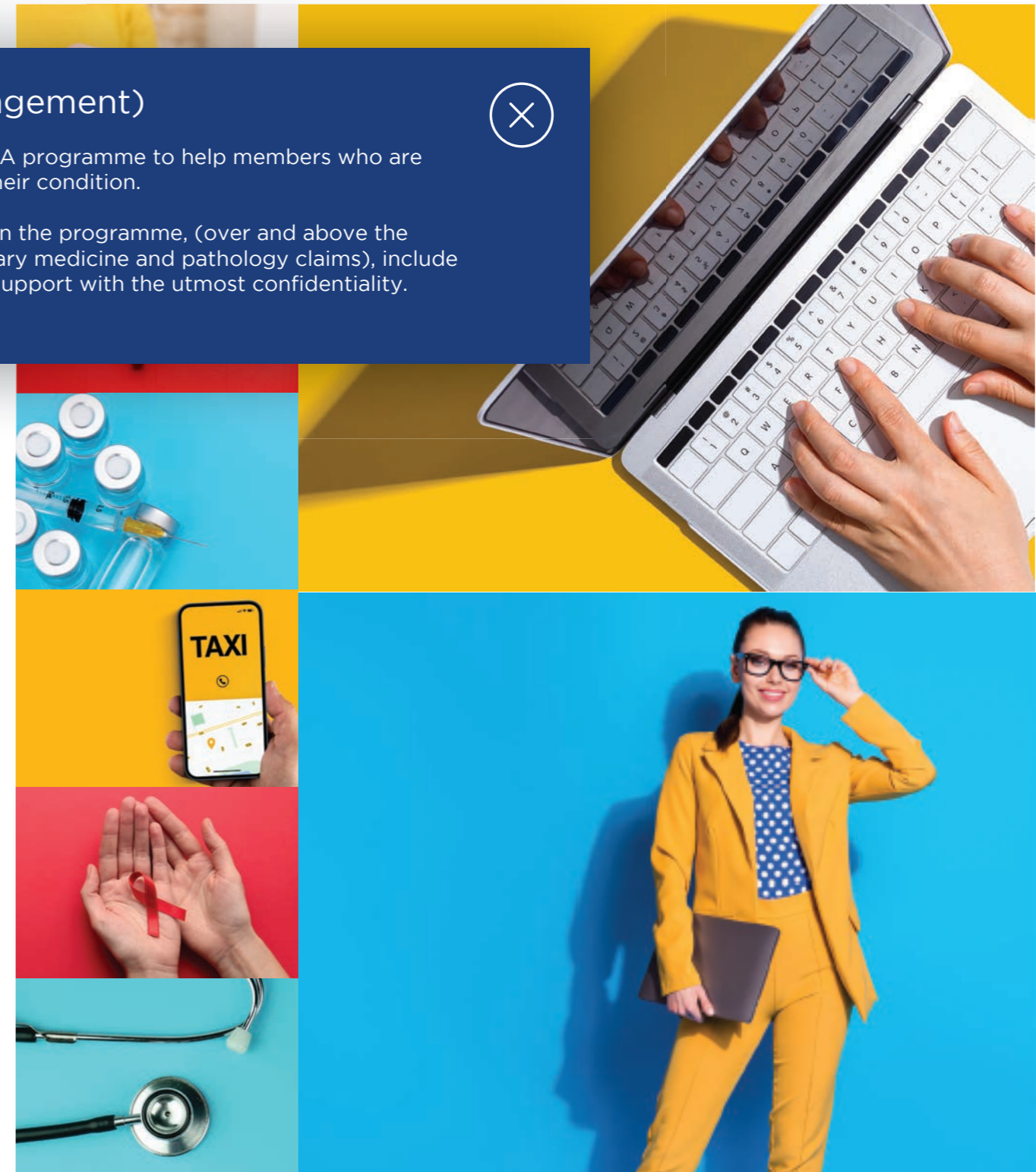


## AfA (HIV Management)



Fedhealth offers the AfA programme to help members who are HIV-positive manage their condition.

The benefits of being on the programme, (over and above the payment of the necessary medicine and pathology claims), include clinical and emotional support with the utmost confidentiality.





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

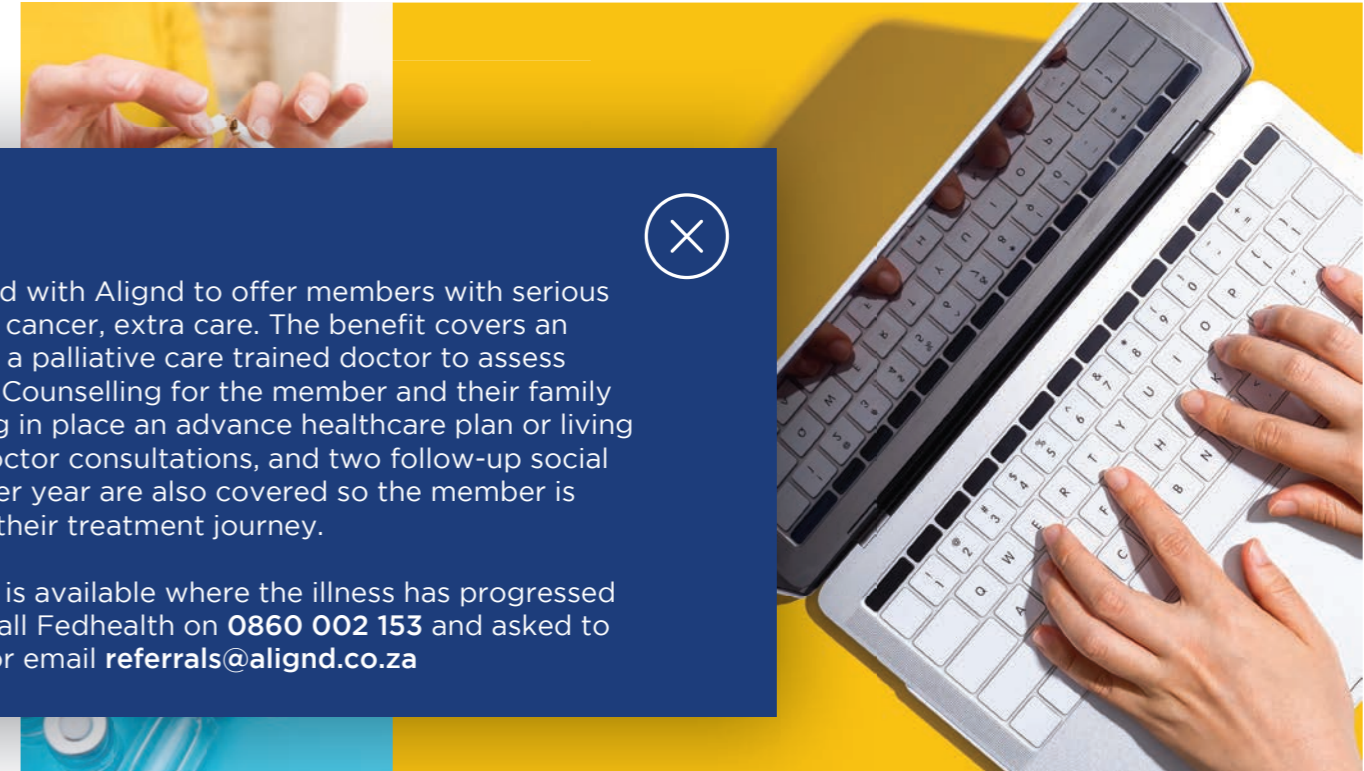
[Weight Management Programme >](#)



## Alignd

Fedhealth has partnered with Alignd to offer members with serious illnesses, like advanced cancer, extra care. The benefit covers an initial consultation with a palliative care trained doctor to assess their needs holistically. Counselling for the member and their family is included, as is putting in place an advance healthcare plan or living will. Three follow-up doctor consultations, and two follow-up social worker consultations per year are also covered so the member is supported throughout their treatment journey.

More intensive support is available where the illness has progressed further. Members can call Fedhealth on **0860 002 153** and asked to be referred to Alignd, or email [referrals@alignd.co.za](mailto:referrals@alignd.co.za)





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

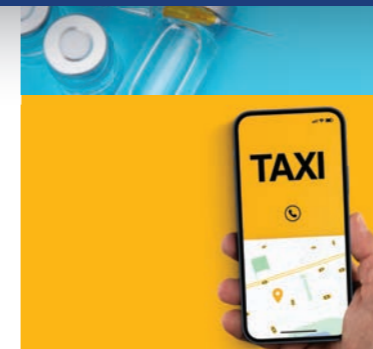
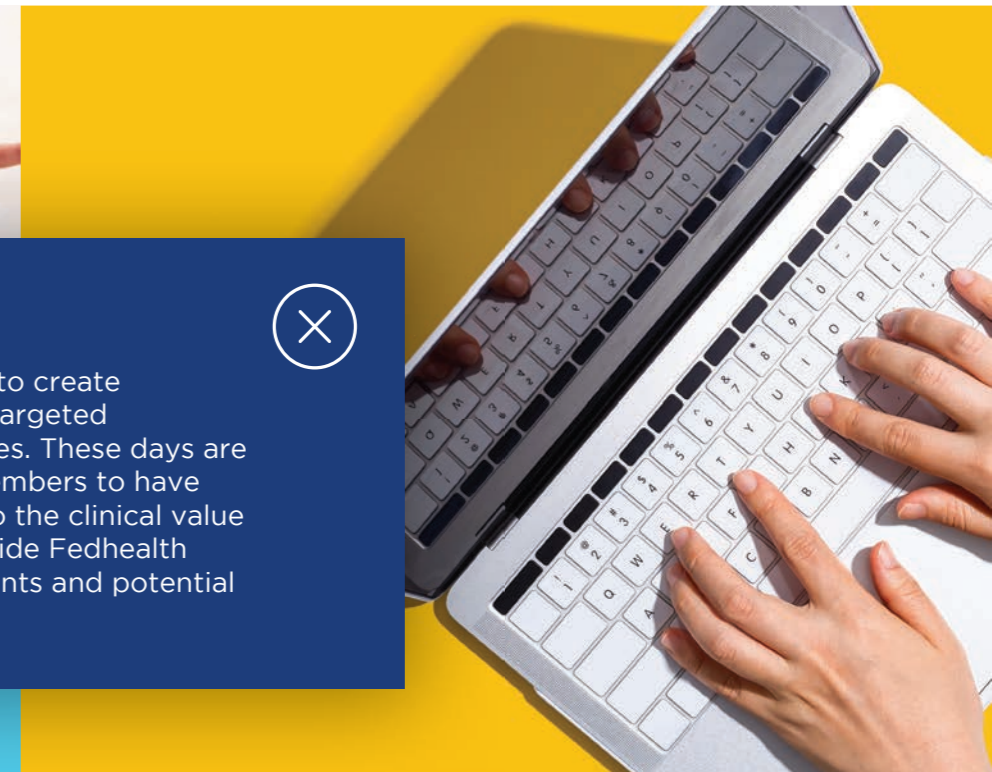
[SOS Call Me >](#)

[Weight Management Programme >](#)



## Corporate wellness days

Corporate wellness days provide the opportunity to create awareness, education, prevention, screening and targeted interventions that support positive lifestyle changes. These days are well-received, as it is convenient for Fedhealth members to have these services at their place of work. In addition to the clinical value that can be derived from wellness days, they provide Fedhealth with the opportunity to market the Scheme to clients and potential clients.





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck >](#)

[GoSmokeFree Smoking Cessation Program >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

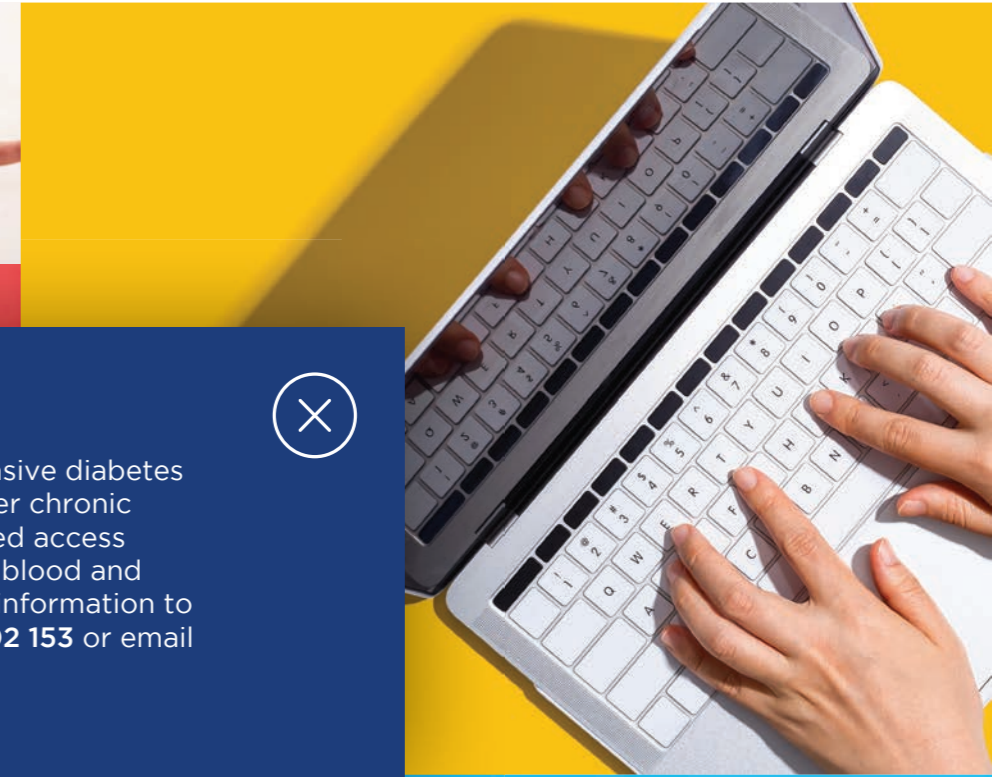
[SOS Call Me >](#)

[Weight Management Programme >](#)



## Diabetes Care

We provide members with access to a comprehensive diabetes programme that is tailored to their needs and other chronic conditions they might have. This includes continued access to a treating doctor, authorised chronic medicine, blood and laboratory tests, a Health Coach, online tools and information to empower the member. Members can call **0860 002 153** or email [diabeticcare@fedhealth.co.za](mailto:diabeticcare@fedhealth.co.za)





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck >](#)

[GoSmokeFree Smoking Cessation Program >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

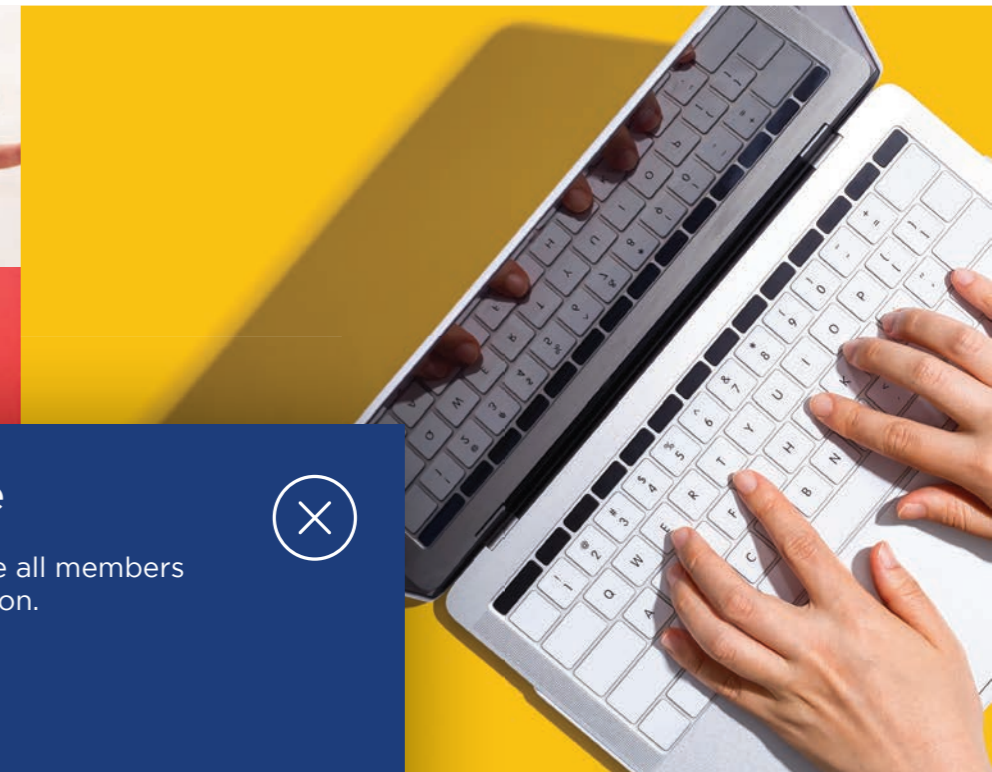
[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)



## Emergency transport/ response

Through our partner Europ Assistance, we provide all members with emergency transport in an emergency situation.





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck >](#)

[GoSmokeFree Smoking Cessation Program >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

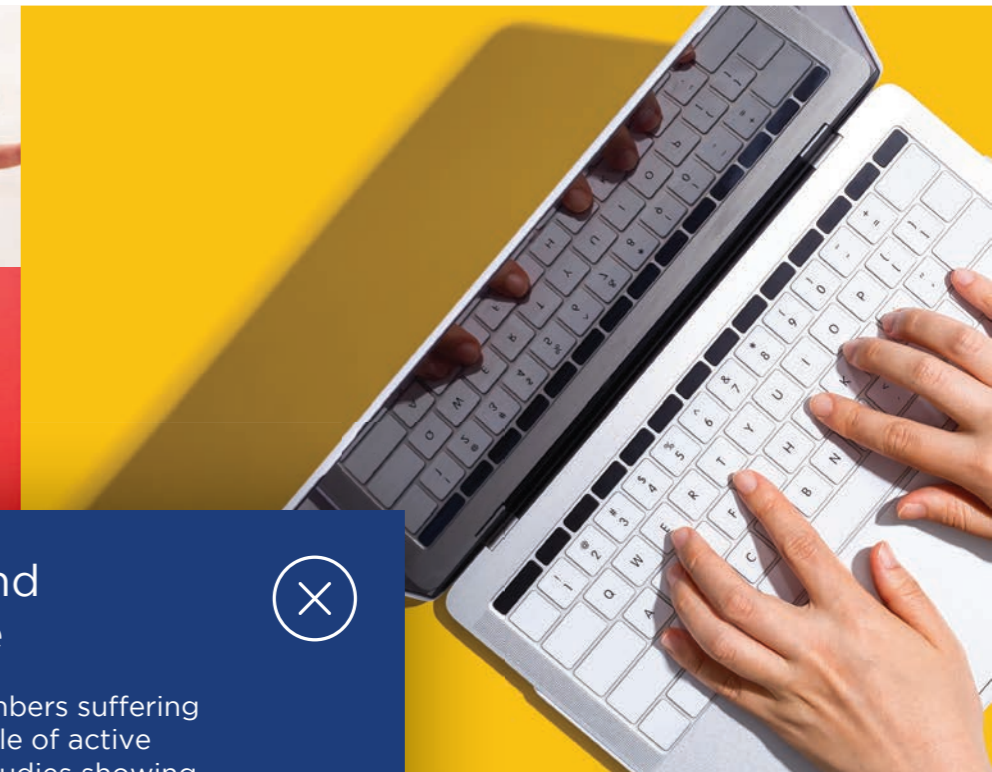
[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)



## Fedhealth Conservative Back and Neck Rehabilitation Programme

Fedhealth has an established intervention for members suffering from back and neck problems. Built on the principle of active muscle reconditioning, it's supported by clinical studies showing that exercise reduces pain and can normalise function in many instances. The programme takes a comprehensive and holistic approach to chronic back and neck pain and offers individualised treatment to qualifying members. After an initial assessment, beneficiaries may receive treatment up to twice a week for six weeks and a home based protocol for long-term care. Email [backandneck@fedhealth.co.za](mailto:backandneck@fedhealth.co.za) for more information about the programme.





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck](#)

[GoSmokeFree Smoking Cessation Prog](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)

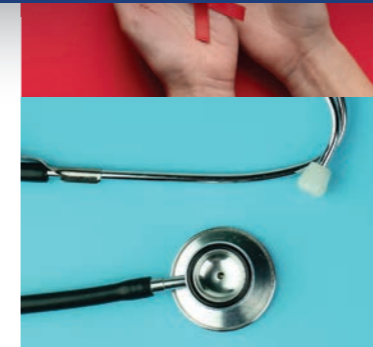


## GoSmokeFree Smoking Cessation Programme



Fedhealth is encouraging members who smoke to sign up for the GoSmokeFree service that's available at 200 pharmacies countrywide, including Dis-Chem, Clicks and independent pharmacies.

All smokers have a yearly benefit for the GoSmokeFree programme which is payable from risk benefits. The service comprises a pre-quit assessment and support sessions and features an individual plan to help with smoking cessation. Visit [gosmokefree.co.za](http://gosmokefree.co.za) to find out more about this benefit.







# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

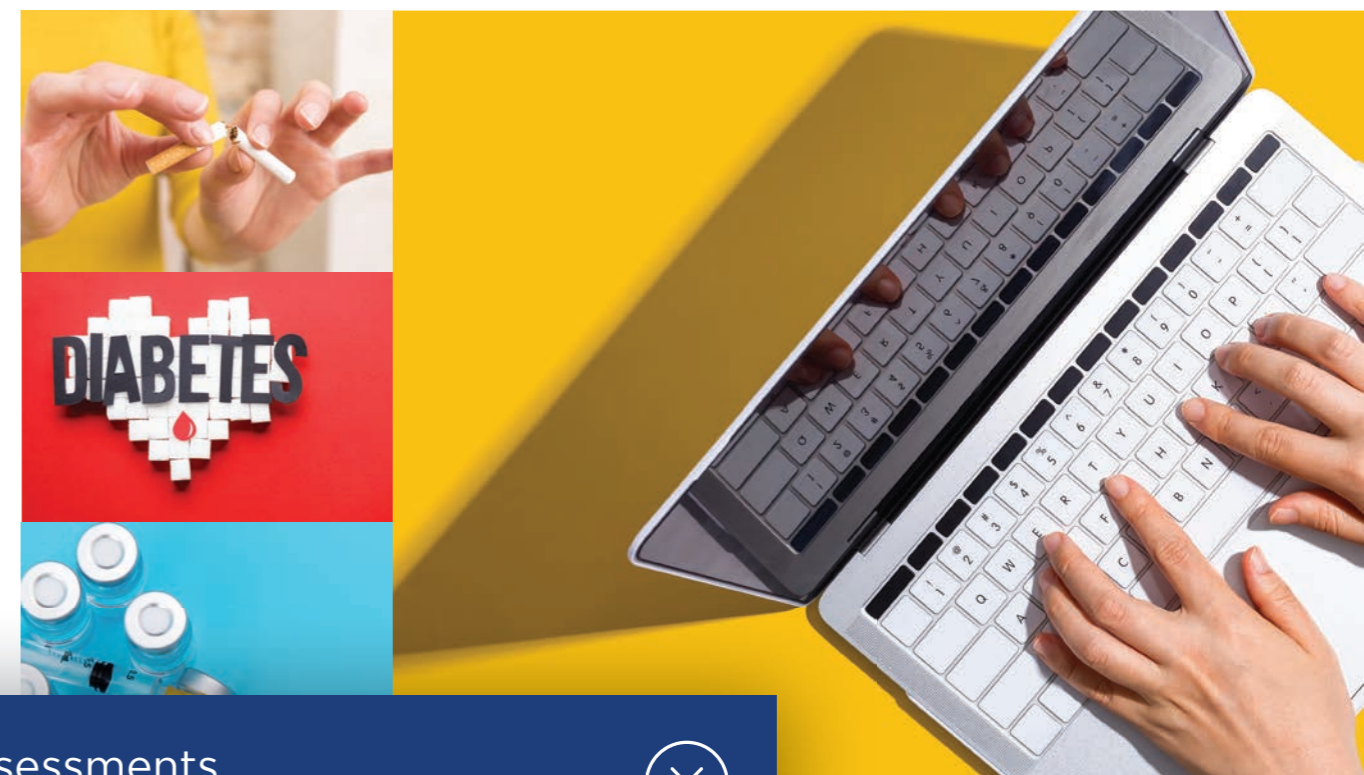
[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

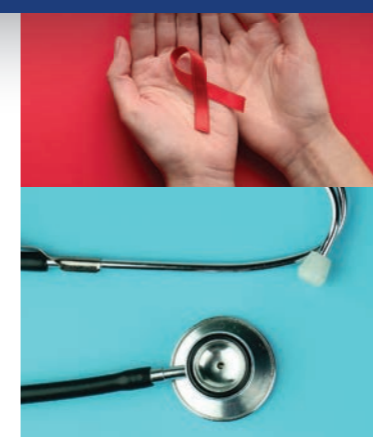
[SOS Call Me >](#)

[Weight Management Programme >](#)



## Health Risk Assessments

This benefit aims to identify members who are at risk of developing lifestyle diseases, and either help them prevent the onset through suitable lifestyle interventions, or help them manage their disease with practical advice and utilisation of Scheme benefits. A Health Risk Assessment can be requested at participating pharmacies and BASA registered biokineticists





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)



## Hospital at Home

Fedhealth's technology-enabled Hospital at Home service, in partnership with Quro Medical, brings the essential elements of in-patient care to a patient's home, including real-time patient monitoring. It's available in the Eastern Cape, Western Cape and Gauteng, as well as Bloemfontein, with rollout to other areas to follow in due course. This service gives Fedhealth members the option to receive active treatment for a specified period at home instead of a general hospital ward, without compromising on the quality of care. Visit [www.quromedical.co.za](http://www.quromedical.co.za) or call **010 141 7710**.





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)



## MediTaxi

MediTaxi is a medical taxi service available to Fedhealth members who've had hospital authorisations in Cape Town, Johannesburg, Pretoria and Durban. Members can access the 24/7 MediTaxi benefit to take them to follow-up doctor's appointments, if they've undergone an authorised operation or medical treatment that prevents them from driving. Limited to two return trips per member/ beneficiary per annum.





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

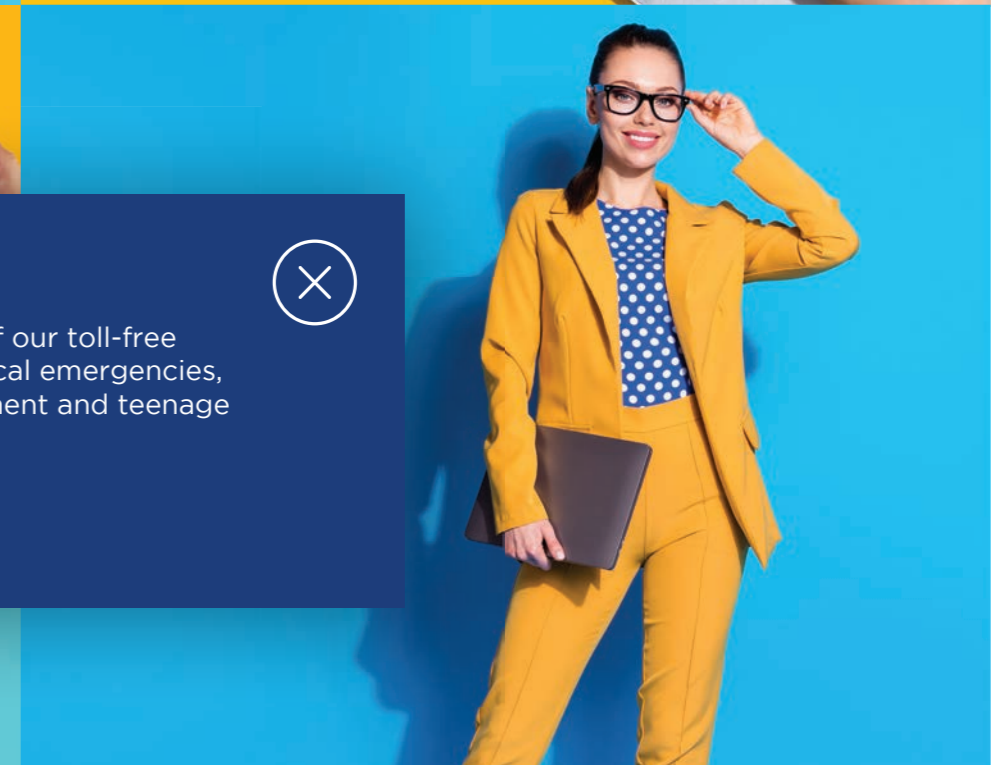
[SOS Call Me >](#)

[Weight Management Programme >](#)



## 24-hour Fedhealth Nurse Line

Professional nurses are always on the other end of our toll-free 24-hour line to provide advice on issues like medical emergencies, symptoms, medicine side-effects, stress management and teenage support. Call **0860 333 432**





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)



## Paed-IQ

Paed-IQ is a 24/7 telephone advisory service available to all parents with children under the age of 14 years. This service aims to support and advise parents on any healthcare related childcare issues. Call **0860 444 128** to access this great service.





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)



## Sisters-on-Site

Fedhealth partnered with SOS Corporate Wellness (Sisters-on-Site) to offer a nursing Sister-on-Site at our members' workplaces. With the employer's influence, we aim to identify and address the organisation's specific areas of concern. By helping members change their behaviour patterns and choose healthier lifestyles, we aim to reduce healthcare expenditure (particularly on day-to-day utilisation), absenteeism, turnover rates, worker's compensation claims and tardiness.





# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

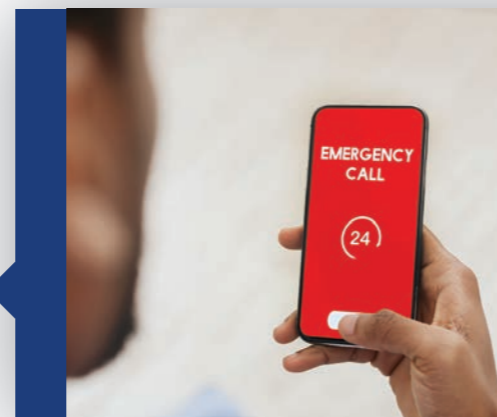
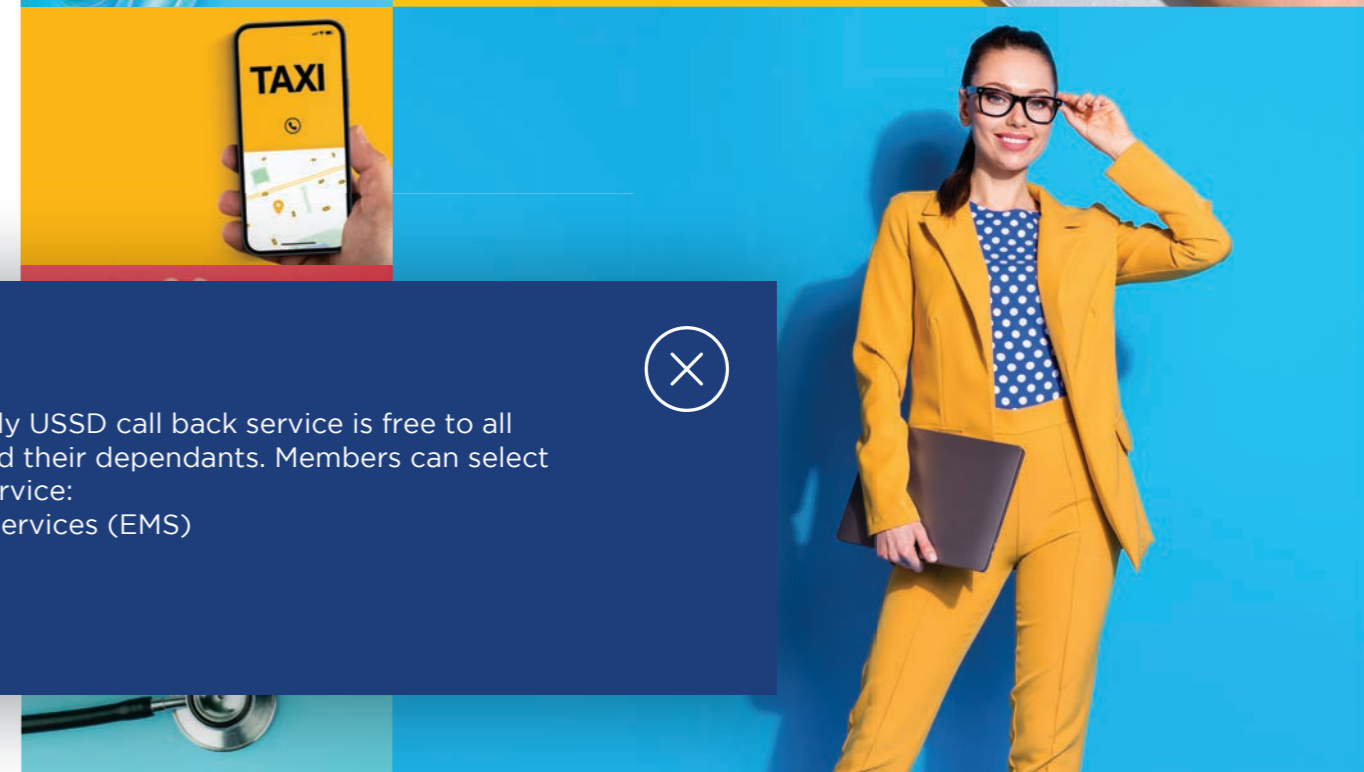
[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)



## SOS Call Me



Fedhealth's user-friendly USSD call back service is free to all Fedhealth members and their dependants. Members can select three options on the service:

1. Emergency Medical Services (EMS)
2. Nurse Line
3. MediTaxi



# Programmes and wellness initiatives

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[AfA \(HIV Management\) >](#)

[Alignd >](#)

[Corporate wellness days >](#)

[Diabetes Care >](#)

[Emergency transport/response >](#)

[Fedhealth Conservative Back and Neck Rehabilitation Programme >](#)

[GoSmokeFree Smoking Cessation Programme >](#)

[Health Risk Assessments >](#)

[Hospital at Home >](#)

[MediTaxi >](#)

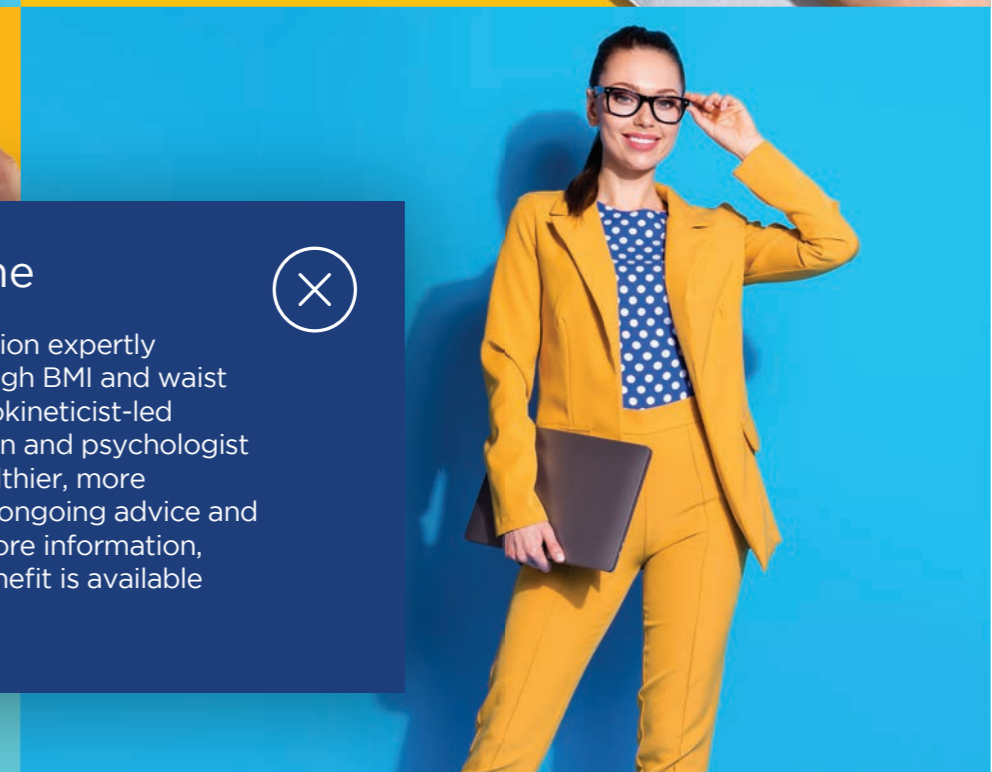
[24-hour Nurse Line >](#)

[Paed-IQ >](#)

[Sisters-on-Site >](#)

[SOS Call Me >](#)

[Weight Management Programme >](#)



## Weight Management Programme



The Weight Management Programme is an intervention expertly designed for qualifying Fedhealth members with a high BMI and waist circumference. Members participate in a 12-week, biokineticist-led intervention plan that gives them access to a dietician and psychologist with the goal to lose the excess weight and lead healthier, more rewarding lives. Once the programme is completed, ongoing advice and monitoring is available for continued support. For more information, email [weightmanagement@fedhealth.co.za](mailto:weightmanagement@fedhealth.co.za). This benefit is available every two years.





# maxiFED Contributions

maxima PLUS (including Savings and OHEB)					
	Risk	Savings	Total	Annual Threshold*	Annual OHEB
Member	12 528	594	13 122	18 900	9 794
Adult dependant	10 814	512	11 326	14 700	7 067
Child dependant*	3 871	183	4 054	5 100	2 171

maxima EXEC (including Savings)				
	Risk	Savings	Total	Annual Threshold*
Member	7 342	963	8 305	16 400
Adult dependant	6 373	836	7 209	12 600
Child dependant*	2 269	297	2 566	4 200

\*Up to a maximum of three children

# maxiFED Calculations



maxima PLUS (including Savings and OHEB)								
	Risk	Savings	Total	Annual savings	OHEB	Total day-to-day available	Annual Threshold level	Self-payment gap
M	12 528	594	13 122	7 128	9 794	16 922	18 900	1 978
M + AD	23 342	1 106	24 448	13 272	16 861	30 133	33 600	3 467
M + AD + CD	27 213	1 289	28 502	15 468	19 032	34 500	38 700	4 200
M + AD + 2CD	31 084	1 472	32 556	17 664	21 203	38 867	43 800	4 933

maxima EXEC (including Savings)							
	Risk	Savings	Total	Annual savings	Total day-to-day available	Annual Threshold level	Self-payment gap
M	7 342	963	8 305	11 556	11 556	16 400	4 844
M + AD	13 715	1 799	15 514	21 588	21 588	29 000	7 412
M + AD + CD	15 984	2 096	18 080	25 152	25 152	33 200	8 048
M + AD + 2CD	18 253	2 393	20 646	28 716	28 716	37 400	8 684



# Contact details

AfA (HIV Management) >

Alignd >

Ambulance Services >

Chronic Medicine Management >

Disease Management >

Fedhealth Baby >

Fedhealth Customer Service Centre >

Fedhealth Oncology Programme >

Fraud Hotline >

Hospital Authorisation Centre >

Medscheme Client Service Centres >

Preferred Provider Pharmacies >





# Contact details

- AfA (HIV Management) >
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- Chronic Medicine Management >
- Disease Management >
- Fedhealth Baby >
- Fedhealth Customer Service Centre >
- Fedhealth Oncology Programme >
- Fraud Hotline >
- Hospital Authorisation Centre >
- Medscheme Client Service Centres >
- Preferred Provider Pharmacies >

## AfA (HIV Management) ✕

Monday to Friday 08h00 - 17h00  
 Tel: 0860 100 646  
 Email: afa@afadm.co.za  
 Web: www.aidforaids.co.za  
 SMS (call me): 083 410 9078





# Contact details

AfA (HIV Management) >

Alignd >

Ambulance Services >

Chronic Medicine Management >

Disease Management >

Fedhealth Baby >

Fedhealth Customer Service Centre >

Fedhealth Oncology Programme >

Fraud Hotline >

Hospital Authorisation Centre >

Medscheme Client Service Centres >

Preferred Provider Pharmacies >

Alignd



Tel: 0860 100 572  
Email: referrals@alignd.co.za





# Contact details

AfA (HIV Management) >

Alignd >

Ambulance Services >

Chronic Medicine Management >

Disease Management >

Fedhealth Baby >

Fedhealth Customer Service Centre >

Fedhealth Oncology Programme >

Fraud Hotline >

Hospital Authorisation Centre >

Medscheme Client Service Centres >

Preferred Provider Pharmacies >

Ambulance Services



Europ Assistance  
Tel: 0860 333 432





# Contact details

AfA (HIV Management) >

Alignd >

Ambulance Services >

Chronic Medicine Management >

Disease Management >

Fedhealth Baby >

Fedhealth Customer Service Centre >

Fedhealth Oncology Programme >

Fraud Hotline >

Hospital Authorisation Centre >

Medscheme Client Service Centres >

Preferred Provider Pharmacies >

## Chronic Medicine Management ✕

Monday to Thursday 08h30 - 17h00  
Friday 09h00 - 17h00  
Tel: 0860 002 153  
Email: [cmm@fedhealth.co.za](mailto:cmm@fedhealth.co.za)  
Postal address: PO Box 38632, Pinelands, 7430





# Contact details

AfA (HIV Management) >

Alignd >

Ambulance Services >

Chronic Medicine Management >

Disease Management >

Fedhealth Baby >

Fedhealth Customer Service Centre >

Fedhealth Oncology Programme >

Fraud Hotline >

Hospital Authorisation Centre >

Medscheme Client Service Centres >

Preferred Provider Pharmacies >

## Disease Management

Monday to Friday 08h00 - 16h30  
Tel: 0860 002 153  
Email: dm@fedhealth.co.za





# Contact details

- AfA (HIV Management) >
- Alignd >
- Ambulance Services >
- Chronic Medicine Management >
- Disease Management >
- Fedhealth Baby >
- Fedhealth Customer Service Centre >
- Fedhealth Oncology Programme >
- Fraud Hotline >
- Hospital Authorisation Centre >
- Medscheme Client Service Centres >
- Preferred Provider Pharmacies >

**Fedhealth Baby** ✕

Monday to Friday 08h00 - 17h00  
 Tel: 0861 116 016  
 Email: [info@babyhealth.co.za](mailto:info@babyhealth.co.za)  
 Web: [www.babyhealth.co.za](http://www.babyhealth.co.za)







# Contact details

- AfA (HIV Management) >
- Alignd >
- Ambulance Services >
- Chronic Medicine Management >
- Disease Management >
- Fedhealth Baby >
- Fedhealth Customer Service Centre >
- Fedhealth Oncology Programme >
- Fraud Hotline >
- Hospital Authorisation Centre >
- Medscheme Client Service Centres >
- Preferred Provider Pharmacies >

## Fedhealth Customer Service Centre



Monday to Thursday 08h30 - 17h00  
 Friday 09h00 - 17h00  
 Tel: 0860 002 153  
 Email: member@fedhealth.co.za  
 Claim submission: claims@fedhealth.co.za  
 Web: www.fedhealth.co.za  
 Postal address: Private Bag X3045, Randburg, 2125





# Contact details

- AfA (HIV Management) >
- Alignd >
- Ambulance Services >
- Chronic Medicine Management >
- Disease Management >
- Fedhealth Baby >
- Fedhealth Customer Service Centre >
- Fedhealth Oncology Programme >
- Fraud Hotline >
- Hospital Authorisation Centre >
- Medscheme Client Service Centres >
- Preferred Provider Pharmacies >

Fedhealth Oncology Programme ✕

Monday to Friday 08h00 - 16h00  
 Tel: 0860 100 572  
 Email: cancerinfo@fedhealth.co.za  
 Postal address: P O Box 38632, Pinelands, 7430





# Contact details

AfA (HIV Management) >

Alignd >

Ambulance Services >

Chronic Medicine Management >

Disease Management >

Fedhealth Baby >

Fedhealth Customer Service Centre >

Fedhealth Oncology Programme >

Fraud Hotline >

Hospital Authorisation Centre >

Medscheme Client Service Centres >

Preferred Provider Pharmacies >

Fraud Hotline

Tel: 0800 112 811





# Contact details

- AfA (HIV Management) >
- Alignd >
- Ambulance Services >
- Chronic Medicine Management >
- Disease Management >
- Fedhealth Baby >
- Fedhealth Customer Service Centre >
- Fedhealth Oncology Programme >
- Fraud Hotline >
- Hospital Authorisation Centre >
- Medscheme Client Service Centres >
- Preferred Provider Pharmacies >

## Hospital Authorisation Centre

Monday to Thursday 08h30 - 17h00  
 Friday 09h00 - 17h00  
 Tel: 0860 002 153  
 Email: [authorisations@fedhealth.co.za](mailto:authorisations@fedhealth.co.za)  
 Web: [www.fedhealth.co.za](http://www.fedhealth.co.za)





# Contact details

- AfA (HIV Management) >
- Alignd >
- Ambulance Services >
- Chronic Medicine Management >
- Disease Management >
- Fedhealth Baby >
- Fedhealth Customer Service Centre >
- Fedhealth Oncology Programme >
- Fraud Hotline >
- Hospital Authorisation Centre >
- Medscheme Client Service Centres >
- Preferred Provider Pharmacies >

## Medscheme Client Service Centres



These branches are open Monday to Thursday 07h30 - 17h00, Friday 09h00 - 17h00 and Saturday 08h00 - 12h00

**Bloemfontein:**

Medical Suites 4 and 5, First Floor, Middestad Mall, Corner West Burger and Charles Streets

**Cape Town:**

Shop 6, 9 Long Street Cnr Long & Waterkant Streets, Cape Town

**Durban:**

Ground Floor, 102 Stephen Dlamini Road, Musgrave, Durban

**Port Elizabeth:**

1st Floor, Block 6, Greenacres Office Park, 2nd Avenue, Newton Park

**Pretoria:**

Nedbank Plaza, Ground Floor, Shop 17, 175 Steve Biko Street, Arcadia

**Roodepoort:**

Shop 21 & 22, Flora Centre, Cnr Ontdekkers and Conrad Roads, Florida North, Roodepoort

**Vereeniging:**

27 Grey Avenue





# Contact details

- AfA (HIV Management) >
- Alignd >
- Ambulance Services >
- Chronic Medicine Management >
- Disease Management >
- Fedhealth Baby >
- Fedhealth Customer Service Centre >
- Fedhealth Oncology Programme >
- Fraud Hotline >
- Hospital Authorisation Centre >
- Medscheme Client Service Centres >
- Preferred Provider Pharmacies >

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## Preferred Provider Pharmacies

**Clicks**  
Tel: 0860 254 257  
To locate a store, go to: [www.clicks.co.za](http://www.clicks.co.za) and select Store Locator

**Dis-Chem**  
Care-Line: 0860 347 243  
To locate a store, go to: [www.dischem.co.za](http://www.dischem.co.za) and select Store Locator

**Medirite Pharmacy**  
Tel: 0800 222 617  
To locate a store, go to: [www.medirite.co.za](http://www.medirite.co.za) and select Store Locator

To find an independent pharmacy near you, please visit [www.icpa.co.za/find-a-pharmacy/](http://www.icpa.co.za/find-a-pharmacy/)

**Pharmacy Direct**  
Monday to Friday 07h30 - 17h00  
Tel: 0860 027 800  
Fax: 0866 114 000/ 1/ 2/ 3/ 4  
Email: [care@pharmacydirect.co.za](mailto:care@pharmacydirect.co.za)  
Web: [www.pharmacydirect.co.za](http://www.pharmacydirect.co.za)  
SMS (call me): 083 690 8934

**Clicks Direct Medicines**  
Tel: 0861 444 405  
Email: [directmedicines@dirmed.co.za](mailto:directmedicines@dirmed.co.za)

**Dis-Chem Direct Courier**  
Tel: 011 589 2788  
Email: [direct.documents@dischem.co.za](mailto:direct.documents@dischem.co.za)

**Medirite Courier Pharmacy**  
Tel: 0800 010 701  
Email: [medirite.courier@shoprite](mailto:medirite.courier@shoprite)

